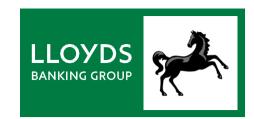


Welcome and introduction



Today's presenters



Charlie Nunn
Group Chief Executive



John Winter
CEO, Corporate & Institutional Banking (CIB)



Carla Antunes da Silva
CEO, Lloyds Bank Corporate Markets (LBCM)

Agenda

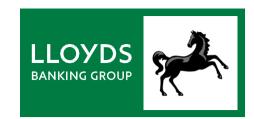
Introduction

2 CIB value proposition

Business initiatives

4 Summary

CIB is core to Group growth strategy



Purpose

Helping Britain Prosper

- CIB is core to Group growth strategy; on track to achieve targeted strategic outcomes
- Delivering on our purpose of Helping Britain Prosper
- Building momentum across all CIB businesses
- Investing for growth across cash-debt-risk management offering, with increased focus on Transaction Banking and Markets
- Increasing CIB contribution to Group revenue and OOI growth

Develop our Corporate and Institutional business



Deepen and innovate in Consumer

Create a new mass affluent offering

Digitise and diversify our **SME** business

Develop our Corporate and Institutional business

Reporting division

Business units Retail

Consumer Relationships

Consumer Lending

Insurance, **Pensions &** Investments **Commercial Banking**

Business and Commercial Banking (BCB)

Corporate & Institutional **Banking**

<£100m Turnover

>£100m **Turnover**

Segmentation

Conduit for the Group

What we are

not doing

Providing a wide range of solutions to our Corporate & Institutional clients

Corporate

Transport Payments / FX

pensions DB pensions de-risking

Asset origination

Transaction Banking

Corporate cards Payments /

FX

Lending

Transaction Banking Markets

Supporting the Group's access to funding and balance sheet management

Equities M&A advisory

Clear CIB growth opportunity for the Group



Strong existing franchise

Base of strong corporate and institutional client relationships

Leading provider in key areas e.g. GBP DCM, UK Infrastructure and Project Finance, Sustainable Financing

Clear growth opportunity **Deepening** and **expanding** relationships with existing clients

Connecting clients to **broader Group proposition**

Delivering sustainable growth across CIB businesses

Unlocking Group value Growing Group-wide diversified revenue streams

Driving Group-wide revenue synergies

Improving capital efficiency

Delivering strong return on investment



CIB value proposition

CIB in context



Significant scale and reach

£85bn

Data as at 9M 2023

Customer deposits

£57bn
Customer loans

C.3,000

Meaningful Group contribution

c.50%

Commercial Banking income contribution

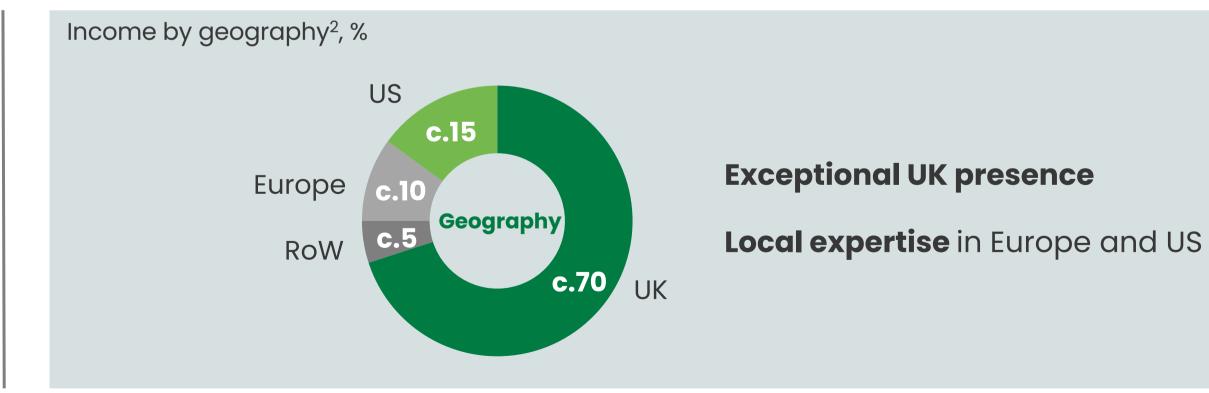
C.15%

Group income contribution

C.25%

Group OOI contribution

Diversified footprint, with UK nexus



Complementary and diversified CIB value proposition



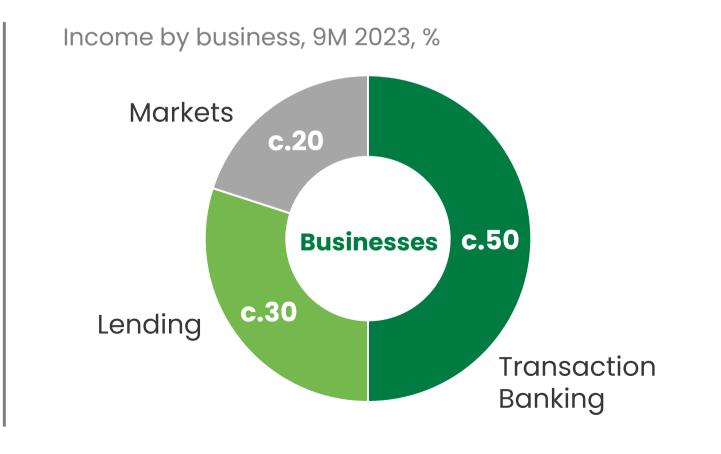
Well matched client base



Long-standing client relationships

Well positioned to meet complementary client needs

Differentiated business model



Purpose-aligned lending, acting as the entry point for corporates

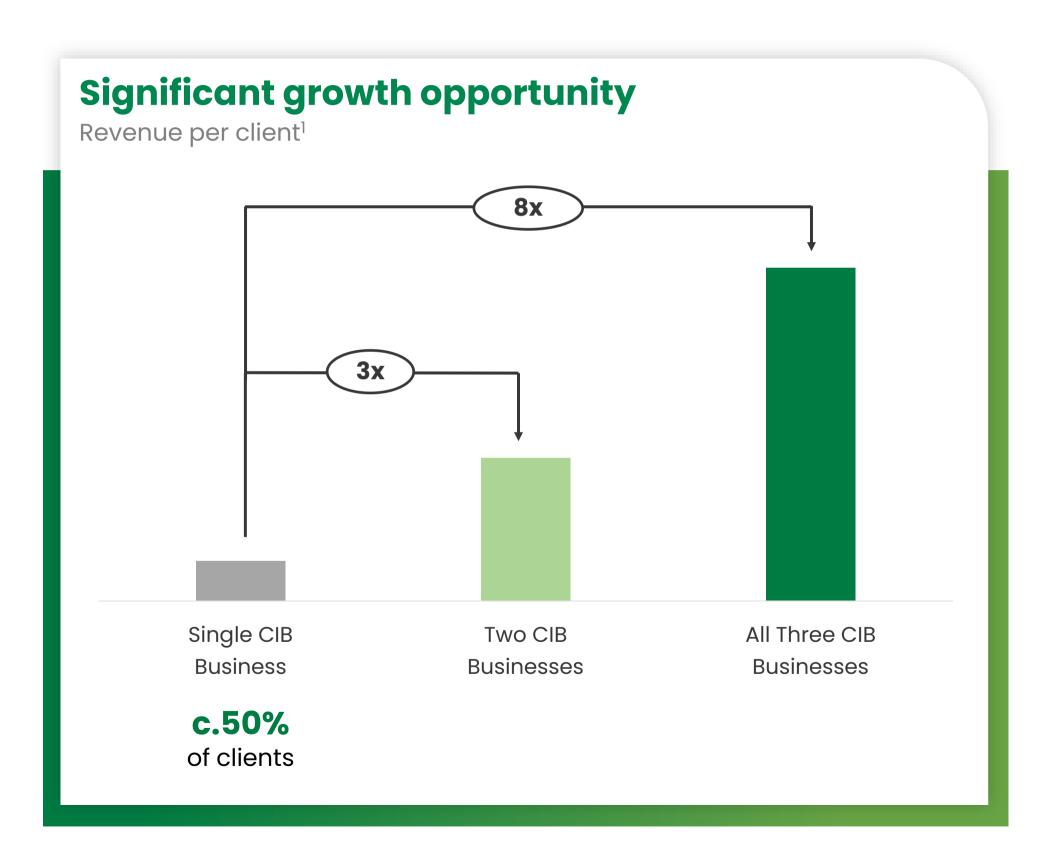
Serving core payment and cash management needs

Holistic Markets business

Integrated business model a key differentiator

Clear opportunity to create additional value





Leveraging well matched client base and differentiated model to drive growth

Unlocking value through renewed focus, improved collaboration and enhanced offering

Focused on meeting greater proportion of client needs through growth in **Transaction Banking** and **Markets**

Maintaining commitment to capital efficiency

Delivering sustainable growth



Growing and diversifying revenues

Strong revenue momentum

>50%
CIB net income growth since 2021

Building other income

20%CIB OOI growth since 2021¹

Broad-based revenue momentum

Enabling Group other income generation

Building profitable growth

Efficient operating model

C.55%

CIB cost:income ratio²

Prudent approach to risk

80%
of customer lending is
Investment Grade

Enhancing efficiency and realising synergies

Prudent risk appetite, with proven track record

Strong returns

>10%
CIB Return on Tangible Equity³

Disciplined balance sheet usage

Strengthening, sustainable returns

On track to achieve 2024 outcomes



Strategic priorities:

c.£0.2bn strategic investment to 20241

Strengthen cashdebt-risk management offering Product enhancements in core capabilities of **cash-debt-risk** management

Increase balance sheet velocity

Disciplined sector focus

Focus on clients aligned to our purpose and capabilities

Specialist **sector-specific support** including ESG financing and advisory

Targeted 2024 outcomes

£15bn

Sustainable financing²

Top 5

GBP interest rate swaps ranking; Deepen FX share of wallet

>20%

Growth in OOI (vs. 2021)

<£3bn

Net RWA growth

Progress to date

c.£11bn

As at H1 2023

5th

GBP interest rate swaps ranking as at 9M 2023

>20%

Growth since FY 20213

<£3bn

9M 2023 vs. FY 2021

Strategic initiatives contribute to CIB growth potential



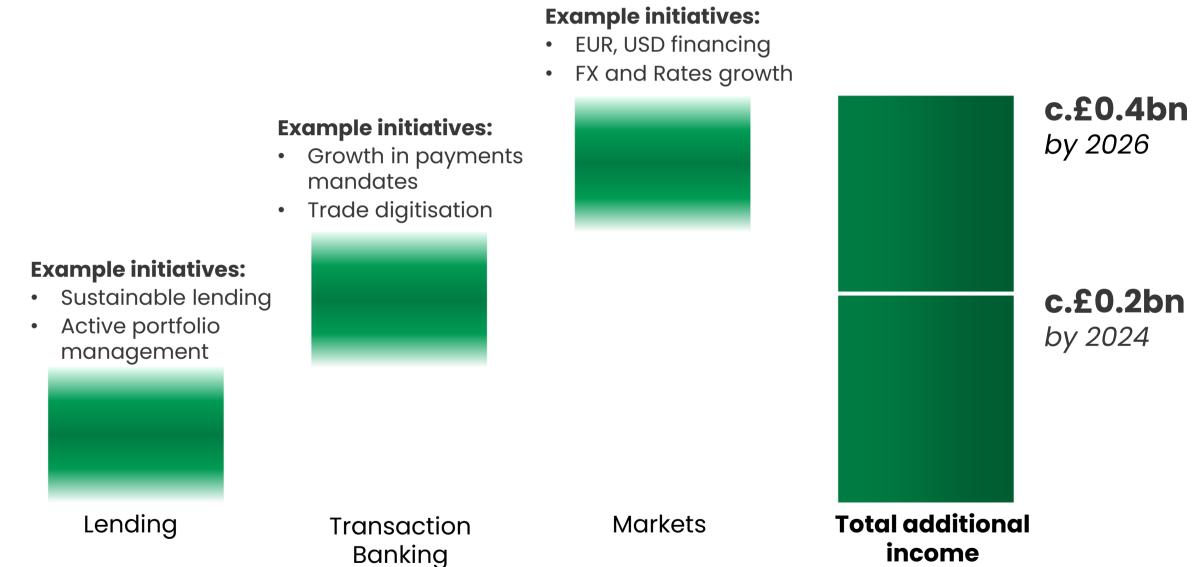
Strong business momentum with further upside

<10% of 2022-24 Group strategic investment spend

c.25% of Group additional revenues from strategic initiatives by 2026

Delivering disciplined, capital efficient growth

Additional revenues from CIB strategic initiatives, 2026¹



1 - Chart not to scale.

Strategic priorities address clear growth opportunities



Levers to unlock franchise value

Deepening client relationships

Meeting additional client needs and becoming a broader solution provider

2 Expanding Institutional coverage

Expanding Institutional footprint, providing other income opportunities while supporting capital efficiency

3 Driving Group collaboration opportunities

Connecting CIB clients to wider Group solutions e.g. insurance, transport



Business initiatives

Investing in **Lending, Transaction Banking** and **Markets** as part of cash-debt-risk management offering

Deepening client relationships



Clear growth opportunity...

50%

CIB clients with single CIB business relationship

...with significant upside

3x

Income generated by clients with two CIB business relationships

8x

Income generated by clients with three CIB business relationships

Maximising the potential of existing relationships

Providing OOI-accretive ancillary solutions

Extending competitive advantage in **Transaction Banking**

Broadening Markets capabilities to increase relevance and capture value

Supporting clients in their net zero transition

Opportunity

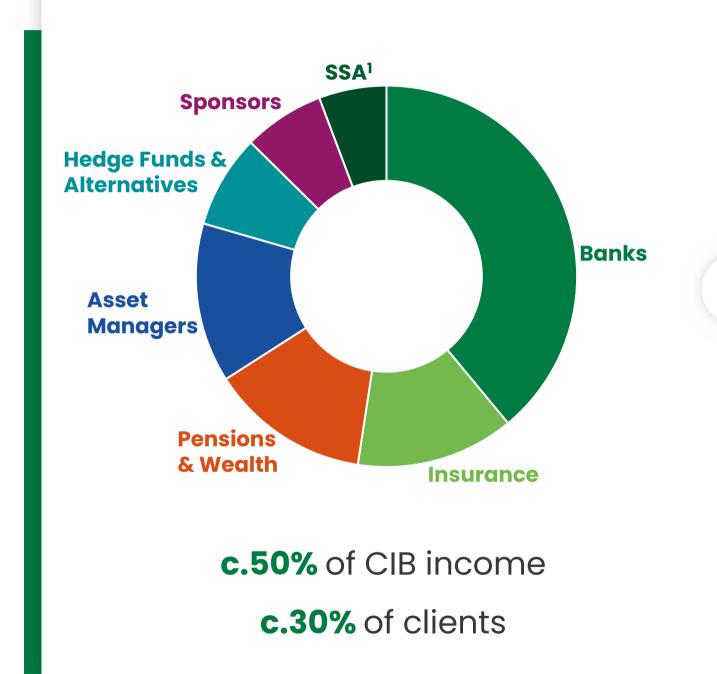
Increasing OOI contribution and diversifying earnings through meeting more client needs

Expanding Institutional coverage



Diverse and attractive business

Institutional split by client number



Building capital efficient, diversified revenues

Expanding footprint

Increasing wallet share through enhancing proposition

Gaining new clients in sectors where CIB has strong franchise

Complementary client set

Enabling **RWA relief** via risk distribution, increasing balance sheet velocity

Enhanced returns profile

Delivering capital efficient, OOI-accretive growth

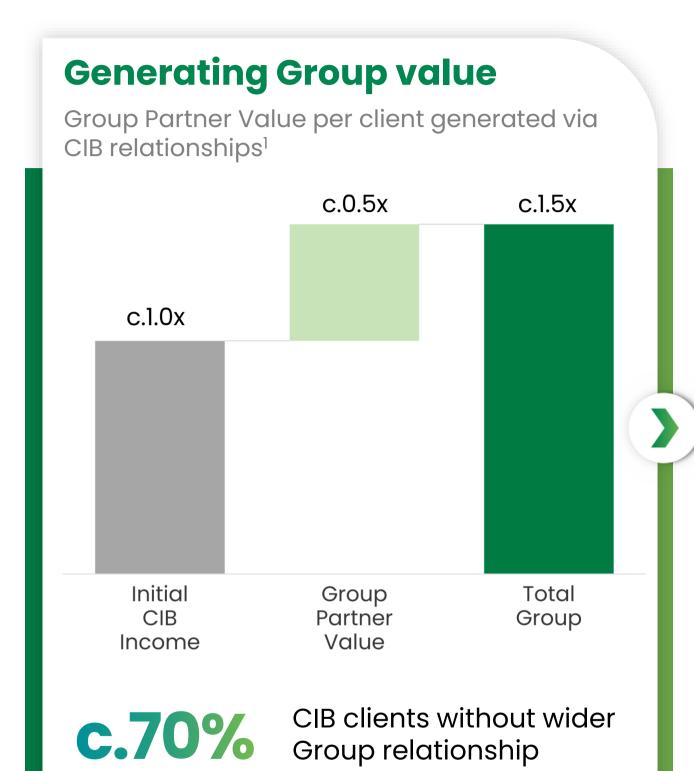
Client offering supported by strong risk framework

Opportunity

Strengthening client franchise whilst building capital efficient and OOI accretive relationships

Driving Group collaboration opportunities





Unlocking opportunities across the Group

Insurance,
Pensions &
Investments

Delivering growth in workplace pensions

#2 Market position by AuA



Transport

Meeting more client leasing needs, including through **Tusker's** salary-sacrifice offering

Provider of vehicle leasing and financing



Housing

Supporting Group's UK housing ambitions, including improving energy efficiency



Intra-Group opportunities

Delivering balance sheet efficiency; supporting capital issuance and broader transition and ESG expertise

Opportunity

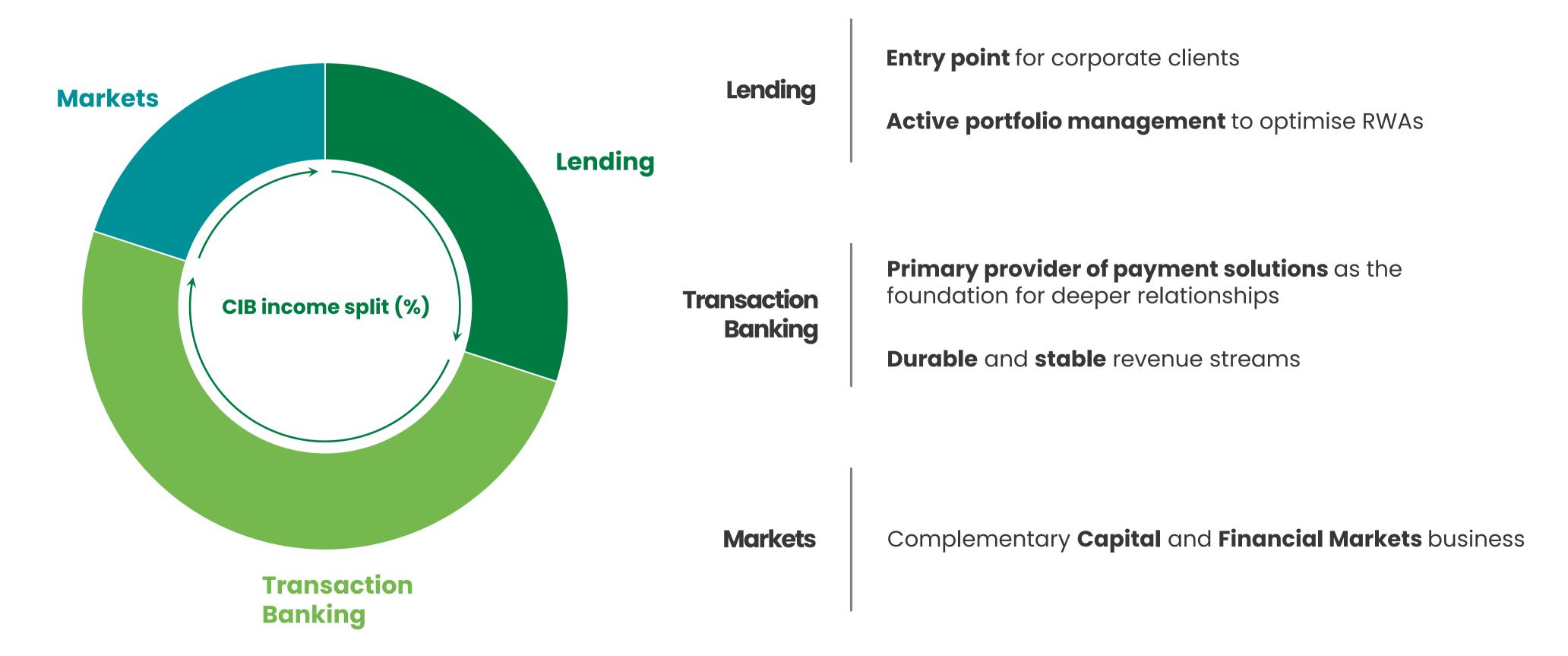
Building broader, more valuable relationships whilst generating additional income for the Group



Business initiatives

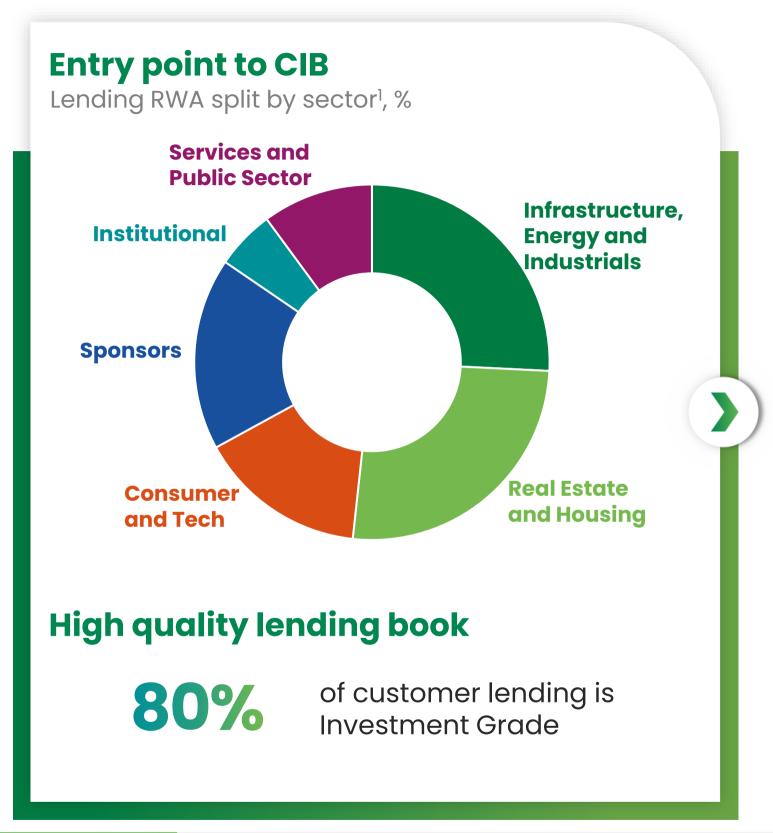
Integrated and comprehensive client approach





Disciplined Lending business





Structuring and distribution operating model provides seamless experience

Specialist expertise

Extensive capabilities across vanilla and complex lending

Distributing risk from balance sheet, enabling RWA relief

Robust credit discipline

Prudent, through-the-cycle risk appetite with clear framework limiting sector and single name concentrations

Purpose driven relationships

Dedicated sector coverage; well positioned for growth

#1 Infrastructure and Project Finance²

Top 3 Social housing³

Opportunity

Profitable, purpose-led financing facilitating ancillary income

Extending competitive advantage in Transaction Banking



A leading proposition

1 in 3

Account-to-account UK payments processed¹

3 in 5

Cash mandate RFP tender win rate (1 in 10 in 2017)

2023 Awards



Best UK Bank for Cash Management



Best UK Trade Finance Bank



Trade Finance Deal of the Year

Strong platform for growth

Broad capabilities

Capital efficient proposition

Broad range of growth opportunities

Liquidity, Payments, Trade and Working Capital

Durable and stable revenue streams

Delivering capital efficient, OOI-focused growth

Primary provider for clients, leveraging leading Cash Management and Payments platform

Digitising trade, driving efficiencies and widening network

Utilising data analytics to provide unique client insights

Defending and **growing** deposit base

Opportunity

Building on strengths to deliver durable and stable revenue streams

Well positioned Markets franchise



Complementary businesses

Capital Markets

DCM

Credit **Trading**

Securitisation

Corporate Risk Management **Solutions**

Providing an expanded, debt-focused franchise

Financial Markets

Rates

Repo

FX

Commodities

Increasing flows through product and technology improvements

of CIB Income¹ 45%

of CIB OOI¹

Specialist knowledge and expertise

Strong counterparty to clients Presence in **deep capital markets** of UK, Europe, US

Leading provider e.g. GBP IRS, GBP DCM, Repo

Sophisticated risk and compliance framework

Integrated business

Holistic approach, delivering core financing and risk management activities

Differentiated income stream

Attractive returns profile

Diversified income streams for CIB and Group

Strong progress in Markets with further upside potential

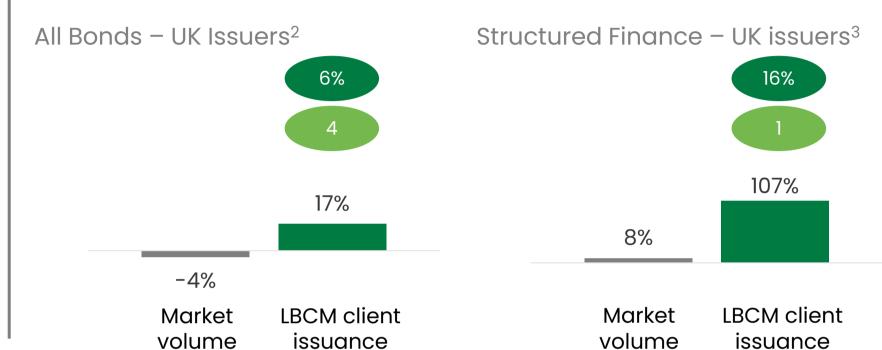


Progress to date¹





Capital **Markets**

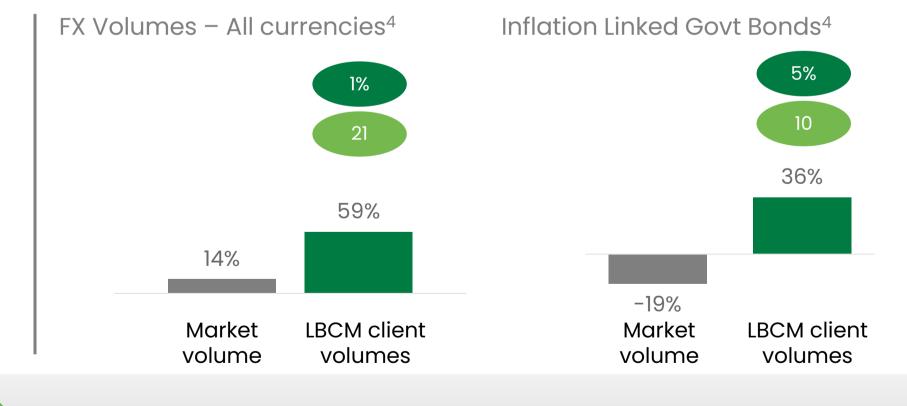


Quarter of UK plc issuance is in GBP⁵; growing in Euro and USD

Providing risk management solutions

Building on **Top 5** franchise in **sustainable issuance**

Financial Markets



Targeting FX growth to capture natural market presence

Broadening Rates participation and digitising Repo trading

Enabling improved pricing, risk management and efficiency through architecture redesign

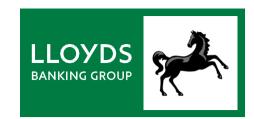
Opportunity

Partnering with clients across a greater proportion of financing and risk management activities



Summary

Confident in CIB outlook



Strong performance with further upside



>50% revenue growth since 20211, with further momentum expected

Delivering on strategic initiatives



On track to achieve 2024 targeted strategic outcomes

Maintaining capital efficiency



<£3bn net RWA growth 2021-2024

Building profitable growth



Delivering **improved** and **sustainable returns**, supporting Group income diversification and Group RoTE objectives



Q&A

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