



# Business and strategic update

## Consistent strategic delivery, robust financial performance



#### **Purpose**

## Helping Britain Prosper

- Supporting customers to meet a broad range of financial needs
- Delivering on purpose driven strategy, benefitting all stakeholders
- Robust financial performance in line with expectations
- Strong capital generation enabling increased interim dividend
- Reaffirming 2024 guidance; confident in 2026

## Delivering on purpose driven growth strategy for all stakeholders



#### **Purpose**

## Helping Britain Prosper

#### **Supporting customers**

19% share<sup>1</sup> of Cash ISA flows, helping customers save an additional £6bn tax free

Helped >50k small businesses and charities start a new banking relationship<sup>2</sup> with us

Supported 8.4k customers in securing a guaranteed income, with c.£800m of life annuities

#### Building an inclusive and sustainable future

Delivered **c.£38bn**<sup>3</sup> of cumulative sustainable finance since 2022; on track to meet 2024 targets

Lent >£7bn to first time buyers; supported c.£1.2bn new social housing funding

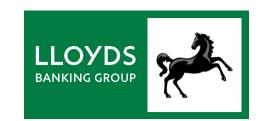
Issued **€1bn** green bonds following publication of the Group's sustainable bond framework

#### Well placed to support UK economic growth

Increasing macro and political stability conducive to investment and growth

As a **leading UK finance provider**, well placed to support key focus areas such as sustainable infrastructure, housing and financial planning

## Robust financial performance, in line with expectations



Resilient Q2 net interest margin

**293bps** 

Momentum in Q2 OOI; YoY growth

9%

Q2 costs<sup>1</sup> in line with FY expectations

£2.3bn

**Strong Q2 asset quality** 

5bps

**Growth in Q2 lending<sup>2</sup>** 

c.£5bn

**Growth in Q2 deposits** 

c.£6bn

Robust profitability; H1 RoTE

13.5%

Strong H1 capital generation

87bps

Interim dividend up 15% YoY

1.06p

## Building momentum in strategic initiatives



#### **Building on strengths**

27m Customer relationships

22m Digitally active users

**c.18%** Group average market share across core product areas<sup>1</sup>

#### **Investing in the business**

c.£3bn

Incremental strategic investment 2022-2024

#### **Growing business momentum**

Strength

Grow

Growing

Change

Strengthening customer **relationships** 

Growing in **high value** areas

Increasing Group connectivity

Strengthening cost and capital efficiency

Maximising the potential of **people**, **technology** and **data** 

#### **Driving value**

BCB
MA/IP&I
Consumer

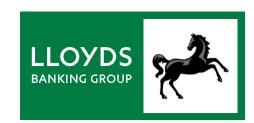
c.£1.5bn additional revenues by 2026 (c.£0.7bn by 2024)

**c.£1.2bn** gross cost savings by 2024

On track to meet strategic objectives and financial targets

1 – Reflects latest available time period.

## **Delivering growth**



#### Strengthening relationships

Delivering redesign of Consumer mobile app

Launched Invest Wise and Ready-Made Pensions propositions

Increasing **FX share of wallet** (up c.40% vs. H1 2021)



19.4m

Consumer mobile app active users, up >30% since 2021



YoY increase in 18-25 year old investment customers

c.30%

Increase in CIB OOI H1 2024 vs. H1 2021

#### Growing in high value areas

Lloyds Bank 360 scaled to c.500k mass affluent customers

Meeting more insurance needs for higher value segments e.g. retirement

Increasing focus on BCB sectors with higher average product holdings



**c.2.9m** 

Mass affluent customers; banking balances up >10% since 2021<sup>1</sup>



Increase in individual annuities market share since 2021<sup>2</sup>

**c.15%** 

Uplift in merchant services conversion after integrating in new BCA journey<sup>3</sup>

#### **Increasing Group connectivity**

Increasing Home/Protection penetration in mortgage journeys

Meeting workplace pension needs for CIB clients



90%

YoY increase in new Home Insurance policies (#1 share)<sup>4</sup>

10%

Growth in workplace pensions AuA in H1 to >£100bn

On track to deliver c.£0.7bn additional revenues from strategic initiatives by FY 2024 (FY 2023: c.£0.5bn)

<sup>1 –</sup> Customer numbers based on customers with an active PCA, includes existing customers who have recently attained the >£75k threshold. Balances include lending and deposits, excluding Motor. 2 – New business APE.

## Investing in enablers to drive operating leverage



#### Strengthening cost and capital efficiency

Digitising BCB customer servicing journeys; c.45% covered to date

Reducing office footprint while **enhancing office space** with leading sustainability credentials

**c.£3.7bn RWA optimisation** in H1, supported by capital efficient securitisation activity

**c.60%** Lower unit costs from BCB servicing case study<sup>1</sup>

>20% Reduction in office footprint since 2021

**C.£15bn** Gross RWA reduction from optimisation since 2021

#### Maximising the potential of people, technology & data

Leveraging data to increase **personalisation**, with **>19m** consumers registered for marketing

c.20% increase in legacy apps decommissioned to date in H1

Building capability with **c.1.5k** H1 technology and data hires

**C.5**X BCB product conversion rate increase<sup>2</sup>

Reduction in run and change technology costs since 2021

>4 Technology and data hires since 2021

On track to deliver c.£1.2bn gross cost savings by FY 2024 (H1 2024 to date: c.£0.9bn)

## Strong financial delivery



#### On track to deliver in 2024

c.£0.7bn

Additional revenues from strategic initiatives

c.£1.2bn Gross cost savings

**C.13%** ROTE

**c.175bps** 

Capital generation

#### Confident in 2026

c.£1.5bn

Additional revenues from strategic initiatives

**<50%** 

Cost:income ratio

>15%

ROTE

>200bps

Capital generation



## Financial update

## Robust financial performance



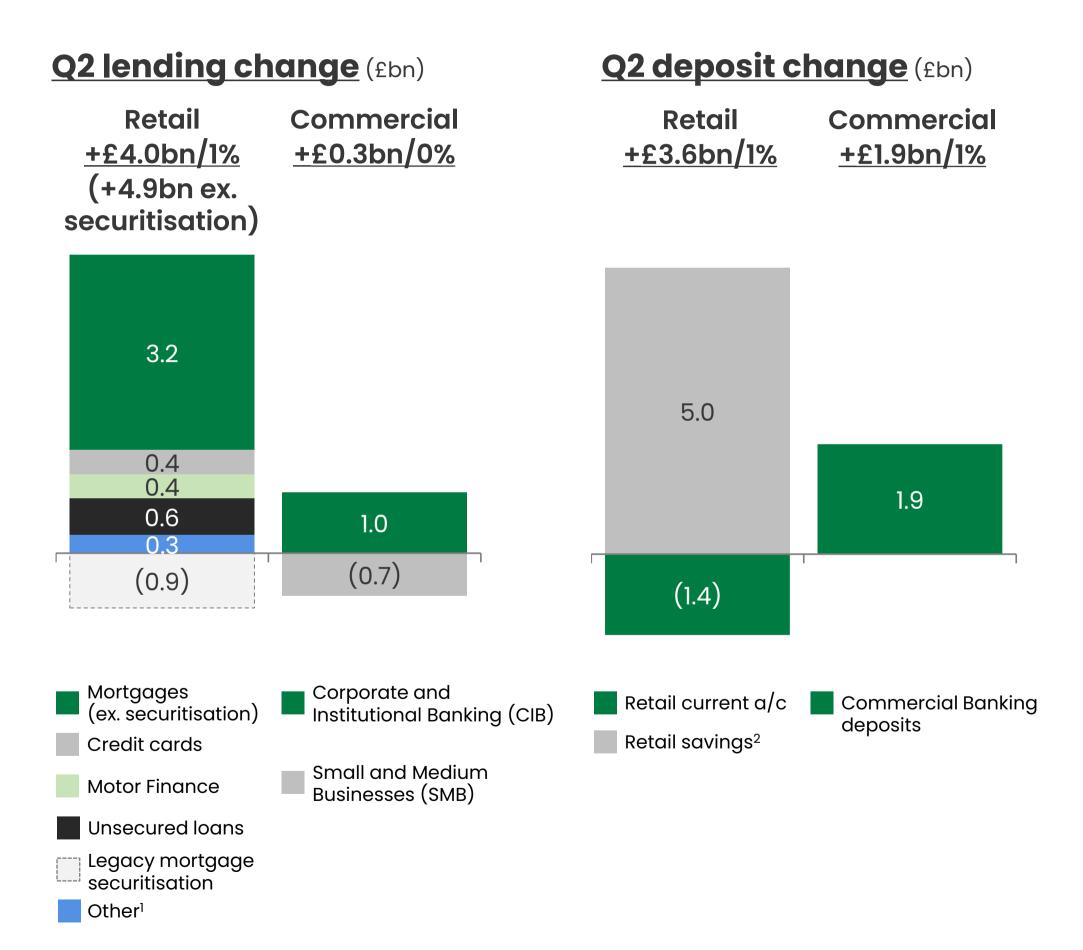
#### Financial performance (£m)

	H1 2024	H1 2023	YoY %	Q2 2024	Q1 2024	QoQ %
Net interest income	6,338	7,004	(10)	3,154	3,184	(1)
Other income	2,734	2,538	8	1,394	1,340	4
Operating lease depreciation	(679)	(356)	(91)	(396)	(283)	(40)
Net income	8,393	9,186	(9)	4,152	4,241	(2)
Operating costs	(4,700)	(4,413)	(7)	(2,298)	(2,402)	4
Remediation	(95)	(70)	(36)	(70)	(25)	(180)
Total costs inc. remediation	(4,795)	(4,483)	(7)	(2,368)	(2,427)	2
Underlying profit pre impairment	3,598	4,703	(23)	1,784	1,814	(2)
Impairment (charge) / credit	(101)	(662)	85	(44)	(57)	23
Underlying profit	3,497	4,041	(13)	1,740	1,757	(1)
Statutory profit after tax	2,444	2,864	(15)	1,229	1,215	1
Net interest margin	2.94%	3.18%	(24)bp	2.93%	2.95%	(2)bp
Return on tangible equity	13.5%	16.6%	(3.1)pp	13.6%	13.3%	0.3pp
Earnings per share	3.4p	3.9p	(0.5)p	1.7p	1.7p	-
TNAV per share	49.6p	45.7p	3.9p	49.6p	51.2p	(1.6)p
CET1 ratio	14.1%	14.2%	(0.1)pp	14.1%	13.9%	0.2pp

- Statutory profit after tax £2.4bn; H1 RoTE 13.5%
- Net income, down 9% YoY; H1 NIM 294bps; Q2 NIM 293bps, down 2bps vs. Q1
- Operating costs up 7% YoY; up 4% ex. BoE levy
- Strong asset quality; £101m impairment charge; pre-MES charge £425m, equivalent to 19bps AQR
- TNAV per share 49.6p, down 1.2p in H1 and 1.6p in Q2, after impact of shareholder distributions
- Strong H1 capital generation of 87bps

### Growth across lending and deposits





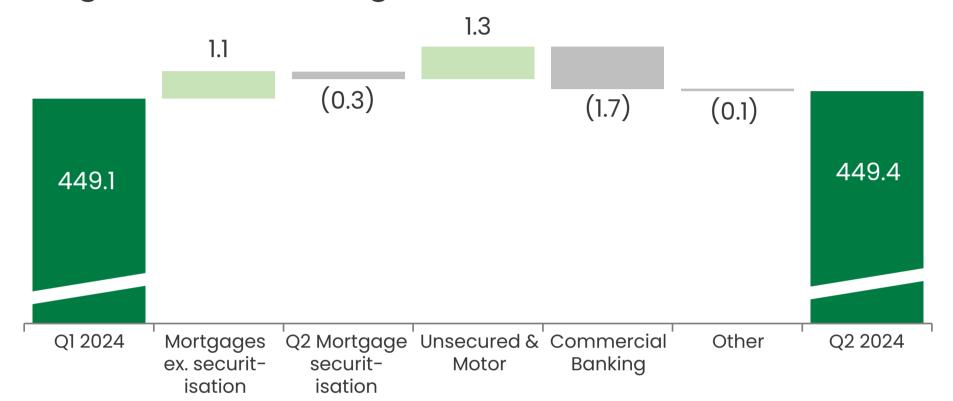
- Group lending £452bn, up £3.9bn or 1% in Q2, up £4.8bn ex. securitisation activity; up £2.7bn in H1
  - Retail up £4.9bn in Q2 ex. securitisation
  - Mortgages up £3.2bn ex. securitisation
  - Growth in Credit cards, Motor Finance and Unsecured loans
  - Commercial up £0.3bn in Q2; SMB performance includes repayments of CBILS/BBLS
- Group deposits £475bn, up £5.5bn or 1% in Q2; up £3.3bn in H1
  - Retail up £3.6bn in Q2; current accounts down £1.4bn, incl. reversal of Q1 bank holiday impact
  - Commercial up £1.9bn in Q2
- £2.7bn net new money in IP&I open book AuA in HI

1 – Includes Overdrafts, Europe and Wealth. 2 – Includes Retail savings and Wealth.

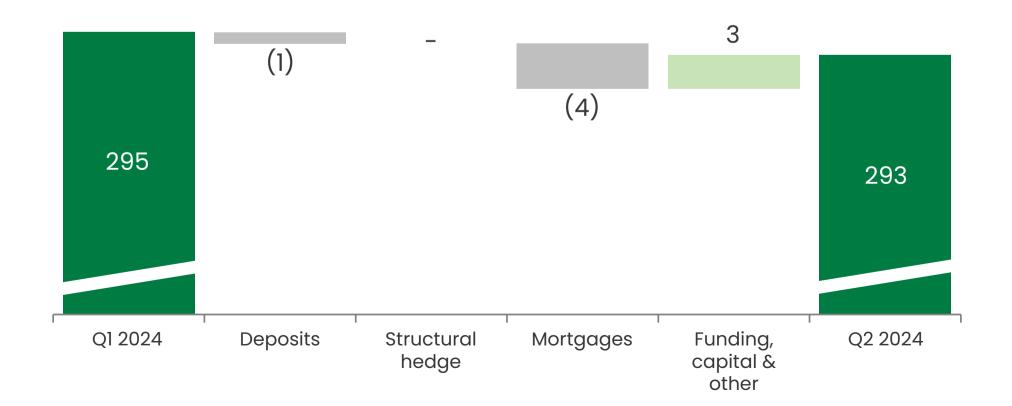
### Resilient net interest income performance



#### Average interest earning assets (£bn)



#### **Banking net interest margin** (bps)

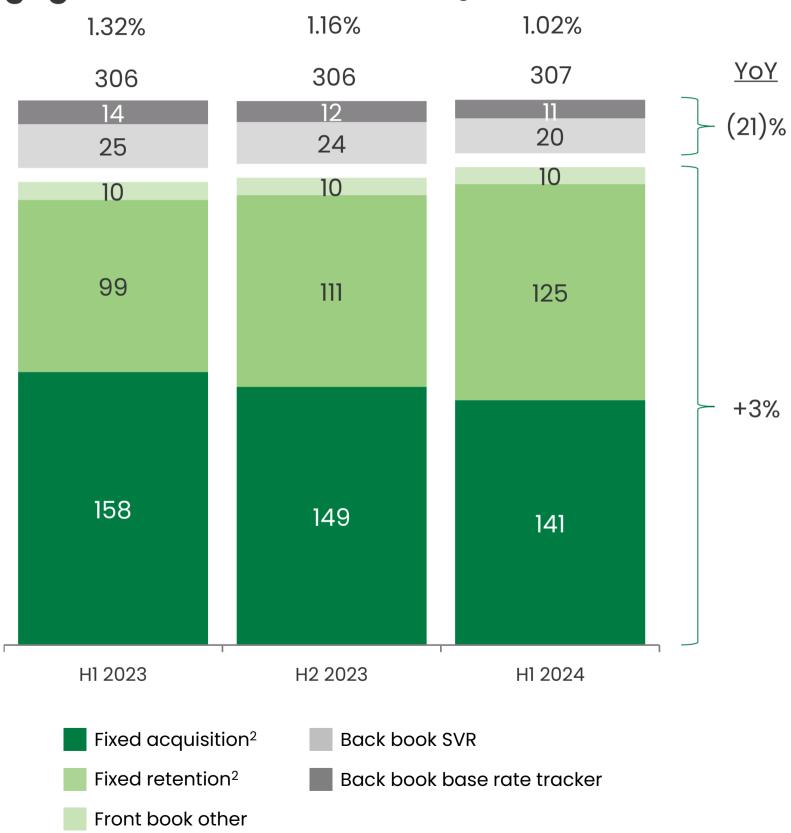


- Q2 NII £3.2bn, down 1% QoQ
  - Q2 AIEAs £449bn, stable vs. Q1
  - Q2 NIM 293bps, down 2bps vs. Q1; 294bps in H1
  - Q2 non-banking NII charge of £124m; H1 £229m
- Continue to expect 2024 AIEAs to be >£450bn
  - Further lending growth expected in H2
- Continue to expect 2024 NIM > 290bps
  - Mortgage and deposit pressures evolving as expected
  - Hedge income expected to be stronger in H2
- Non-banking NII in line with £450-£500m guidance for 2024

## Growth in mortgages



#### Mortgage book (Book size £bn, Gross margin %1)

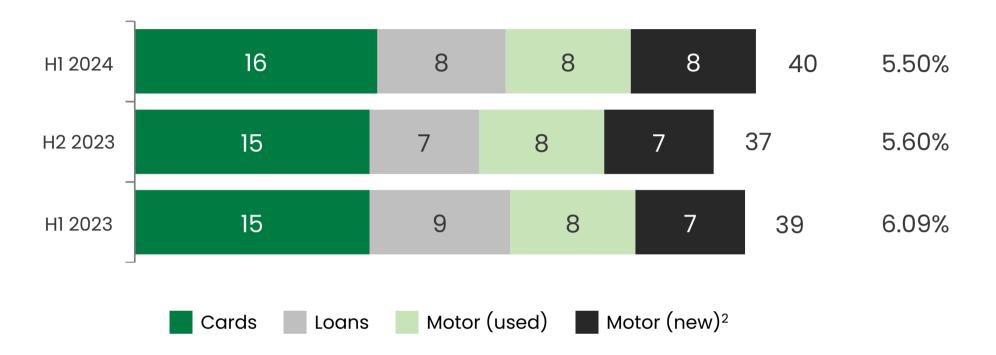


- Mortgage balances £307bn, up £0.7bn in H1, up £1.6bn ex. securitisation
  - Mortgages up £2.3bn or 1% in Q2, (£3.2bn ex. securitisation)
- Refinancing impact evolving in line with expectations
  - Completion margin average c.70bps in Q2<sup>3</sup>
- Enhanced integration of protection insurance into mortgage journey driving 3pp increase in take-up
- New mortgage lending remains attractive from a strategic and economic value perspective

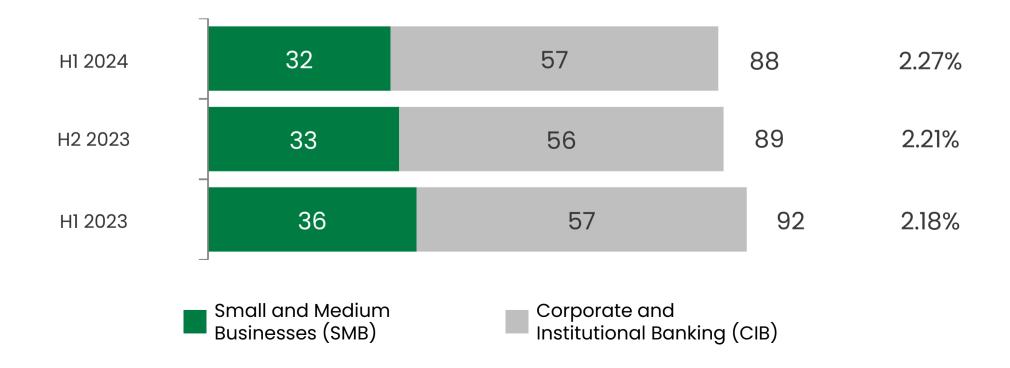
## Solid performance in other lending portfolios



#### UK Cards, Loans & Motor (Book size £bn, Gross margin %1)



#### **Commercial Banking** (Book size £bn, Gross margin %1)

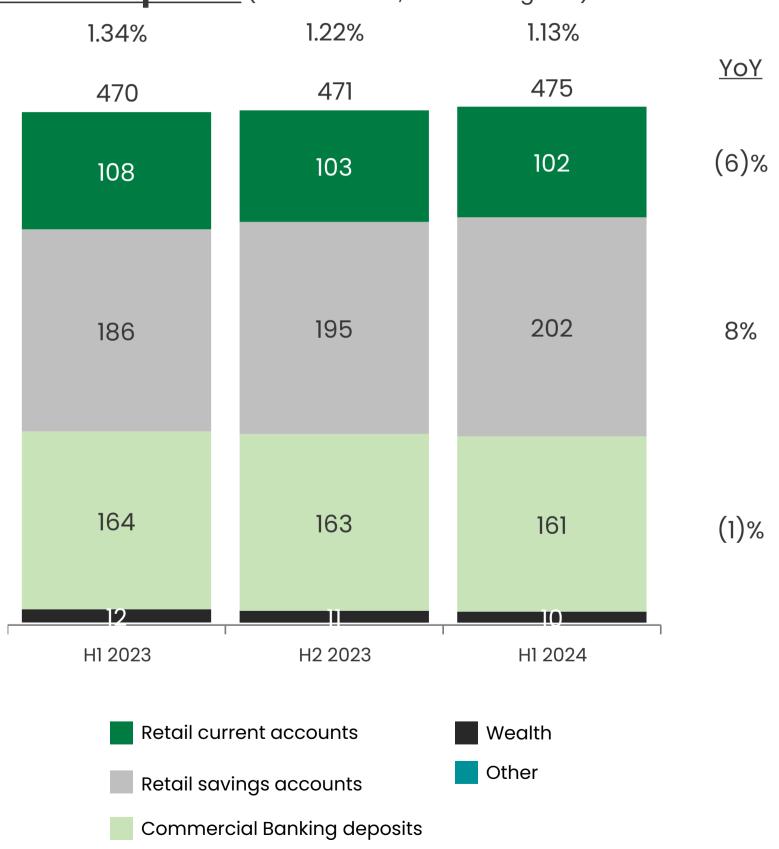


- UK Cards, Loans & Motor up £2.7bn in H1, including £1.4bn in Q2
  - Credit cards up £0.5bn in H1
  - Loans up £1.3bn in H1
  - UK Motor Finance up £0.9bn in H1
- Commercial Banking loans down £0.5bn in H1; up £0.3bn in Q2
  - CIB lending up £1.0bn in H1, including growth in targeted strategic areas
  - SMB lending down £1.5bn; including £0.8bn of Government backed lending repayments

## Growing customer deposit franchise





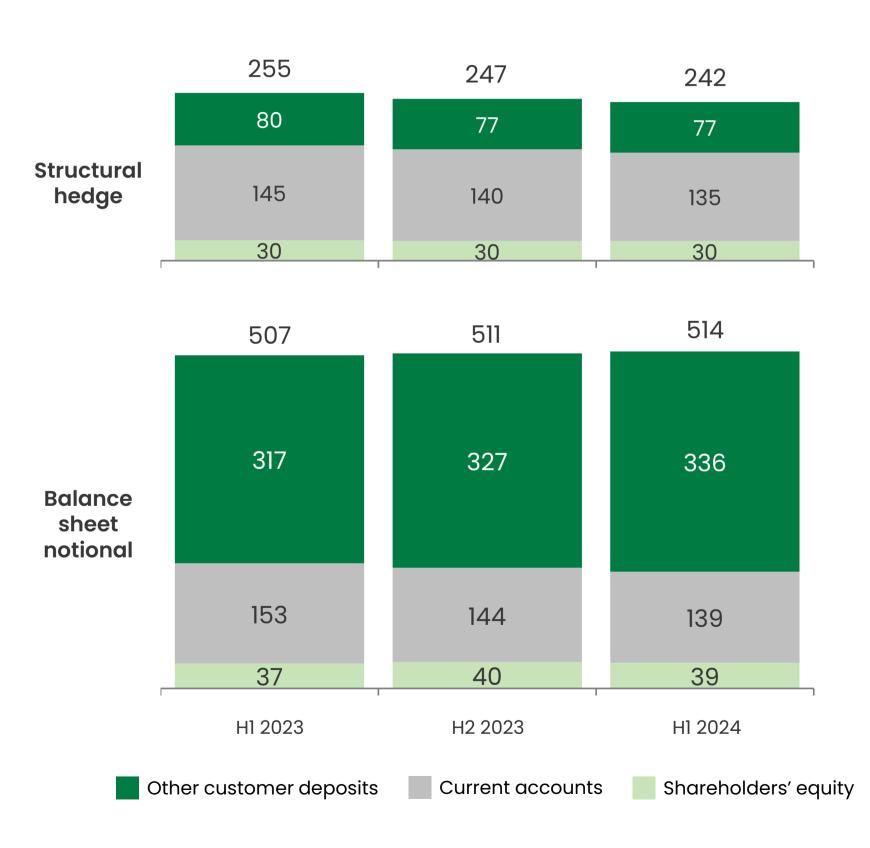


- Total deposits £475bn, up £3.3bn or 1% in H1; up £5.5bn in Q2
- Retail deposits up £4.9bn in H1; up £3.6bn in Q2
  - Retail current accounts down £1.0bn or 1% in H1;
  - Retail savings accounts up £6.7bn or 3% in H1; slowing movement into fixed, strength in limited withdrawal product
- Commercial deposits down £1.6bn in H1; up £1.9bn in Q2
  - SMB up due to growth in targeted sectors, particularly in Q2, more than offset by fall in CIB

## Continuing tailwind from the structural hedge



#### Hedged balances (£bn)



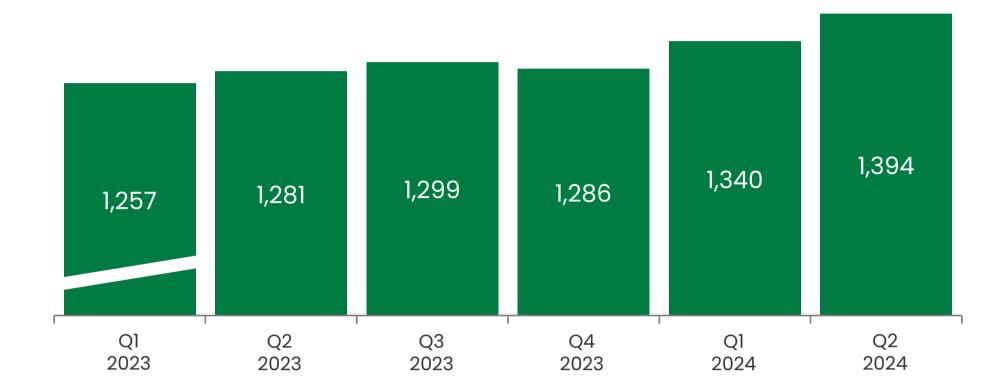
- Structural hedge notional £242bn, down £5bn in H1, including £2bn in Q2
- Stable c.3.5 year weighted average duration
- Prudent management of structural hedge
  - H1 in line with modest notional balance reduction expected in 2024
- 2024 hedge income now expected to be slightly over £0.7bn higher than 2023

<sup>1 –</sup> The external sterling structural hedge nominal is managed as a portfolio, split shown is indicative. Commercial Banking current accounts primarily comprise non interest bearing current accounts; other Commercial Banking customer deposits primarily comprise interest bearing accounts.

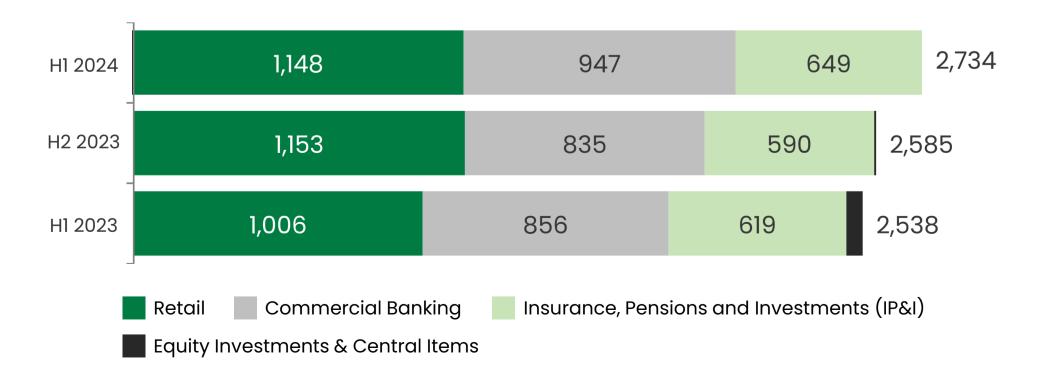
### Building momentum in other income



#### Other income (£m)



#### **Divisional other income** (£m)

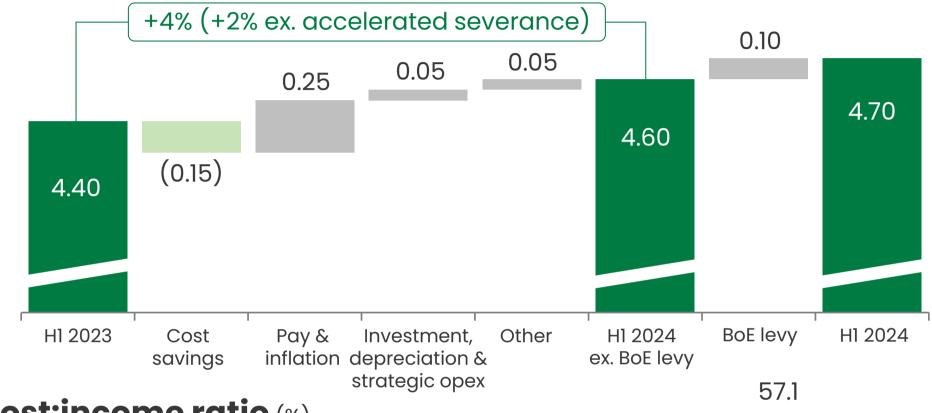


- Q2 other income £1.4bn up 9% YoY; H1 up 8% YoY
  - Retail: Growing Motor contribution, driven by a larger fleet and higher rental value
  - Commercial: Strong Markets performance from strategic investment and higher client activity
  - IP&I: Strong trading performance, including
     General Insurance and Workplace Pensions
  - Strategic initiatives continue to deliver other income growth
  - £396m operating lease depreciation in Q2, with £679m in H1
    - Q2 incl. c.£100m additional charge given lower used electric car prices
    - H2 quarterly run-rate expected to be modestly higher than Q1 charge

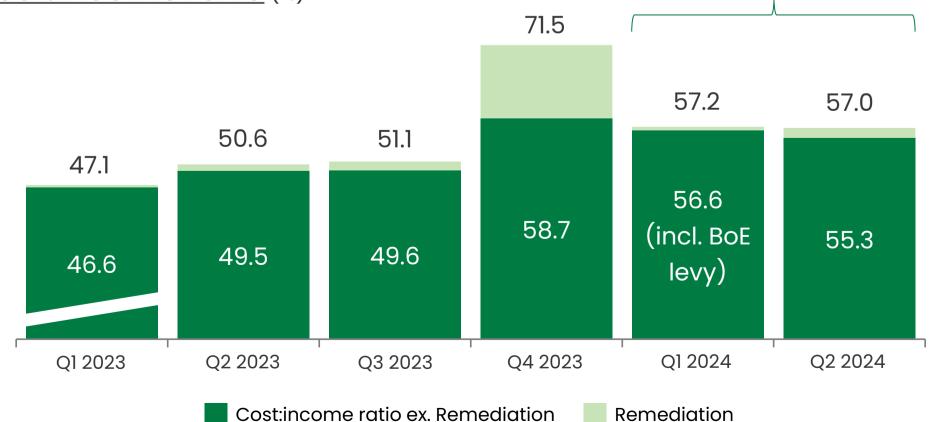
### Continued discipline on costs



#### Operating costs (£bn)



#### Cost:income ratio (%)



- Q2 operating costs £2.3bn, stable QoQ excluding £0.1bn BoE levy
- H1 operating costs £4.7bn, up 7% YoY or up 4% excluding BoE levy
  - Includes elevated severance charge taken in H1
- H1 cost:income 57%; 56% ex. remediation
- Ongoing cost management mitigating inflationary pressures
- Continue to expect 2024 operating costs c.£9.4bn including c.£0.1bn BoE levy
- Remediation charge of £95m in H1

### Strong asset quality



#### Impairment (£m)

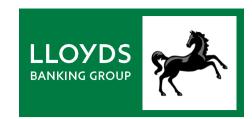
	H1 2024	H1 2023	YoY £m	Q2 2024	Q1 2024	QoQ £m
Charge (credit) pre updated MES <sup>1</sup>	425	657	(232)	176	249	(73)
Retail	463	551	(88)	160	303	(143)
Commercial Banking	(28)	108	(136)	21	(49)	70
Other	(10)	(2)	(8)	(5)	(5)	-
Updated economic outlook	(324)	5	(329)	(132)	(192)	60
Retail	(269)	41	(310)	(73)	(196)	123
Commercial Banking	(55)	(36)	(19)	(59)	4	(63)
Total impairment charge	101	662	(561)	44	57	(13)

#### Gross lending and coverage level<sup>2</sup> (£bn, %)

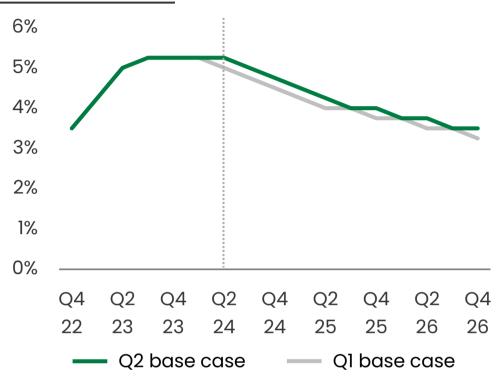
		Stage 1	Stage 2	Stage 3	Total
H1 2024	Loans and advances	£400bn	£46bn	£10bn	£456bn
П1 2024	Coverage	0.2%	3.1%	14.9%	0.8%
H3 2022	Loans and advances	£387bn	£57bn	£10bn	£454bn
H2 2023	Coverage	0.3%	3.0%	15.8%	0.9%

- Strong asset quality, reflected in resilient Group credit performance
  - Portfolios either stable or improving
- Q2 impairment charge £44m, AQR 5bps
  - £176m pre-MES, AQR 16bps; low underlying charge and release of inflationary judgements
  - £132m MES release largely from revised approach to severe downside reflecting current environment
- H1 impairment charge £101m, including £324m credit for MES
  - Hl pre-MES £425m; AQR 19bps
- Stock of ECL £3.8bn, c.£500m above base case
- Now expect 2024 AQR < 20bps</li>

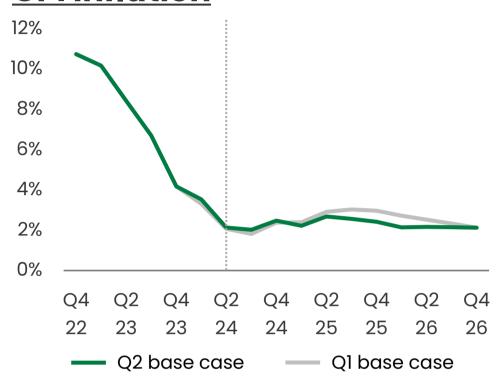
### Updated macroeconomic outlook



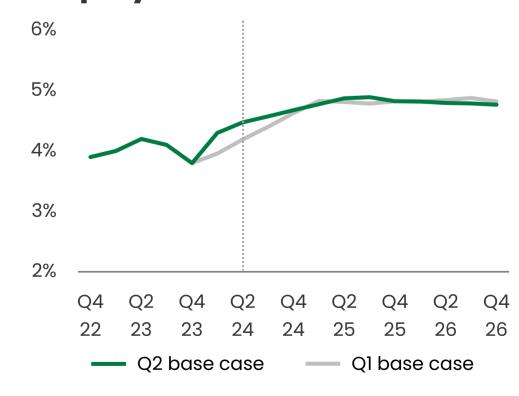
#### **UK bank rate**



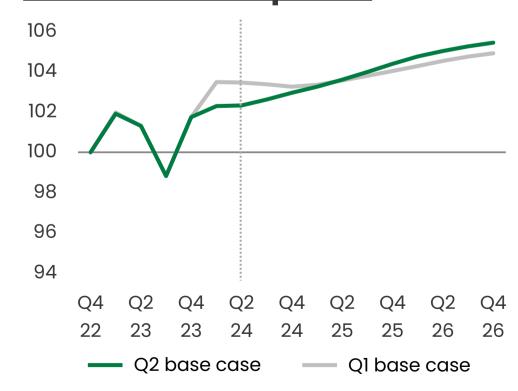
#### **CPI inflation**



#### **Unemployment**



#### **Indexed house prices**



#### Latest economics

- Modest forecast changes since Q1
- GDP growth strengthening, expect to grow 0.8% in 2024 (previously 0.4%)
- Now expect two base rate cuts in 2024
- Inflation to remain between 2-3% over forecast
- Unemployment now expected to peak slightly earlier at 4.9% in 2025
- 2024 and 2025 HPI broadly unchanged from Q1

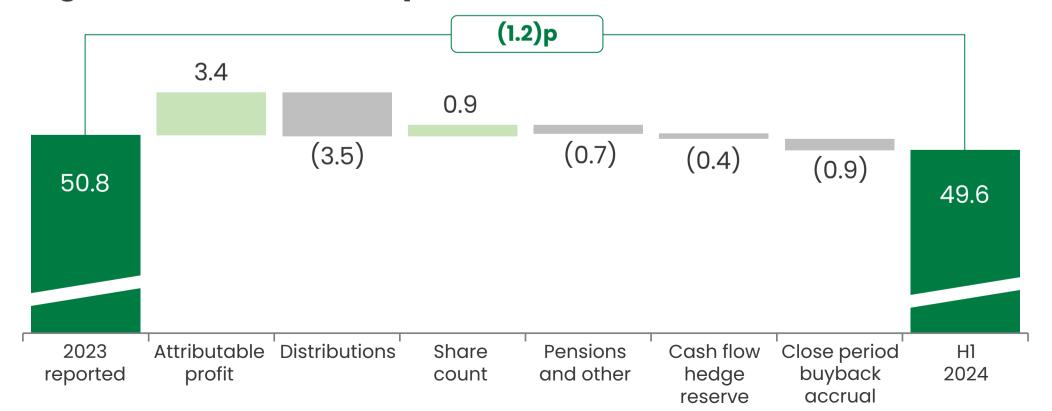
### Robust return on tangible equity



#### **Statutory profit** (£m)

	H1 2024	H1 2023	YoY %		Q2 24	Q1 2024	QoQ %
Underlying profit	3,497	4,041	(13)	1,7	40	1,757	(1)
Restructuring	(15)	(25)	40		(3)	(12)	75
Volatility and other items	(158)	(146)	(8)	(	41)	(117)	65
Statutory profit before tax	3,324	3,870	(14)	1,6	96	1,628	4
Tax expense	(880)	(1,006)	13	(4	67)	(413)	(13)
Statutory profit after tax	2,444	2,864	(15)	1,2	29	1,215	1
Return on tangible equity	13.5%	16.6%	(3.1)pp	13	.6%	13.3%	0.3pp

#### Tangible net asset value per share (pence)

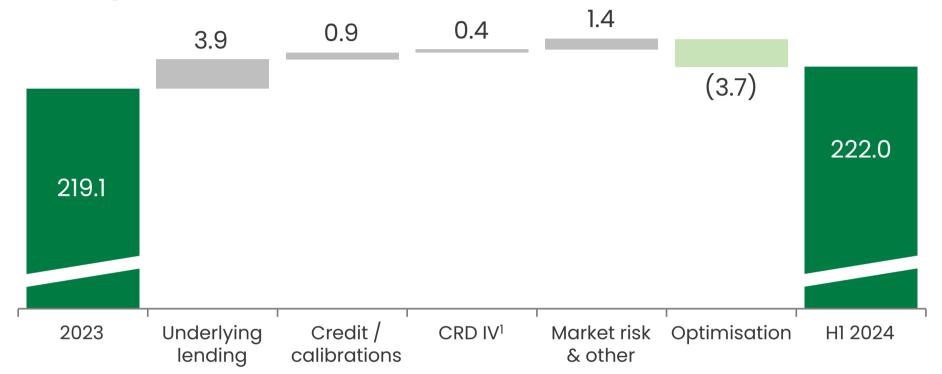


- Q2 RoTE 13.6%, H1 13.5%
- Q2 restructuring £3m, H1 £15m
- Negative market volatility impact, mainly insurance, alongside usual fair value unwind
- TNAV 49.6p, down 1.6p in Q2 and 1.2p in H1, driven by shareholder distributions and rate moves
  - Incl. 0.9p reduction from close period buyback accrual; no corresponding share count fall
- Continue to expect TNAV to benefit from growth and unwind of headwinds
  - Cash flow hedge reserve to build into TNAV
  - Reduced share count from buyback supports
     TNAV per share

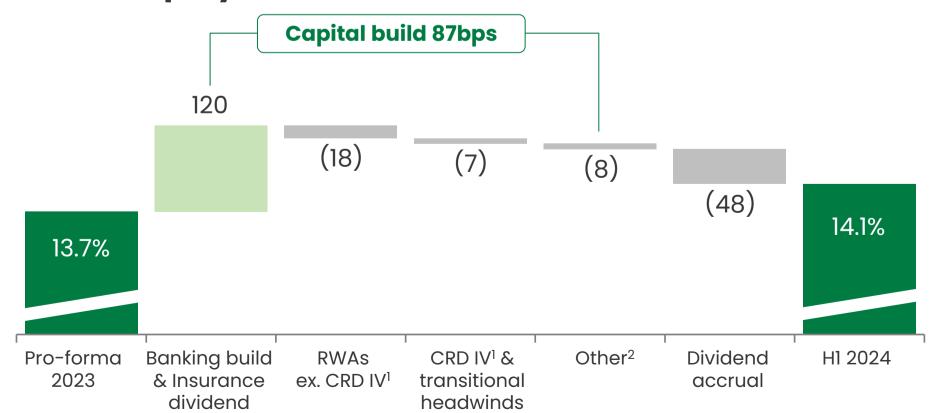
### Strong capital generation



#### Risk weighted assets (£bn)



#### Common equity tier 1 ratio (%, bps)

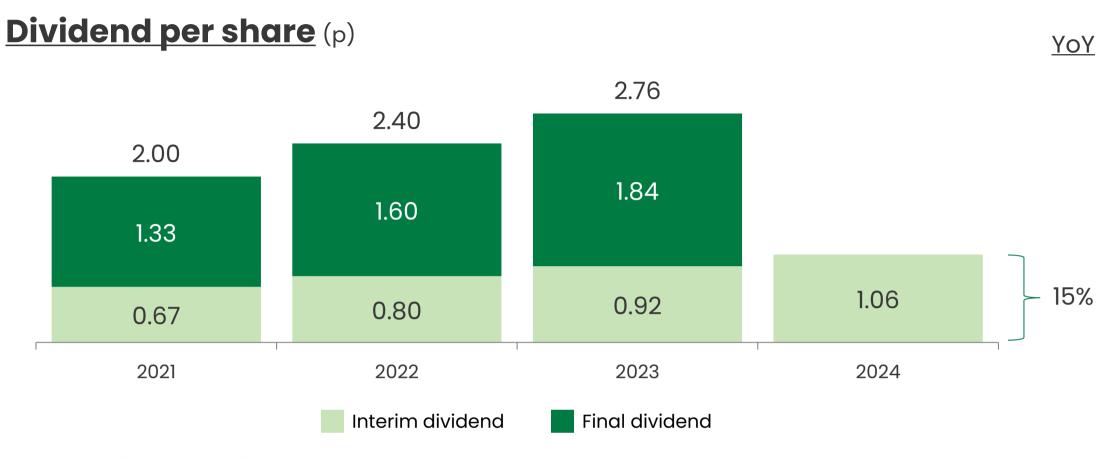


- RWAs £222.0bn, Q2 down £0.8bn due to reversal of temporary Q1 RWA increase and optimisation
  - Hl up £2.9bn driven by underlying lending and other movements, partly offset by optimisation
- Strong Q2 capital generation of 47bps, H1 87bps
- CET1 ratio 14.1%
- Continue to expect 2024 RWAs £220-225bn and capital generation to be c.175bps

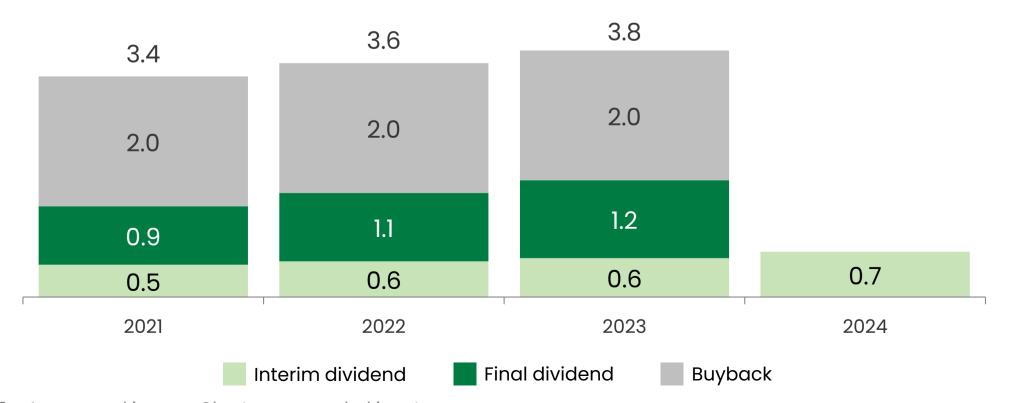
## Growing distributions, with increased interim dividend



24



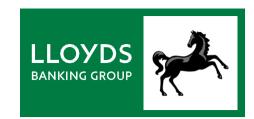
#### Total distributions<sup>1</sup> (£bn)



- Strong capital generation enables growth in shareholder distributions
- Interim dividend of 1.06p, 15% higher YoY
- Interim and final DPS have grown consistently over strategic plan, H1 2024 up c.60% vs. H1 2021
  - In line with guidance for a progressive and sustainable dividend
- Consecutive buyback programmes have reduced share count by 12% since end of 2021
- Committed to returning excess capital and paying down to c.13.5% by end of 2024 and c.13% by end of 2026

1 – Announced in year. Chart uses rounded inputs.

## Delivering in line with expectations



#### **Purpose**

## Helping Britain Prosper

- Robust financial performance
- 15% higher interim dividend
- Reaffirming guidance for 2024
  - NIM >290bps
  - Operating costs c.£9.4bn including c.£0.1bn BoE levy
  - AQR now expected to be <20bps</li>
  - RoTE c.13%
  - o RWAs £220-£225bn
  - Capital generation c.175bps
  - Expect to pay down to a CET1 ratio of c.13.5%



## Closing remarks

## Consistent strategic delivery, robust financial performance



#### **Purpose**

## Helping Britain Prosper

- Supporting customers to meet a broad range of financial needs
- Delivering on purpose driven strategy, benefitting all stakeholders
- Robust financial performance in line with expectations
- Strong capital generation enabling increased interim dividend
- Reaffirming 2024 guidance; confident in 2026



## Q&A



## Appendix

## Quarterly P&L and key ratios



3,154					
3,13 <del>4</del>	3,184	3,317	3,444	3,469	3,535
1,394	1,340	1,286	1,299	1,281	1,257
(396)	(283)	(371)	(229)	(216)	(140)
4,152	4,241	4,232	4,514	4,534	4,652
(2,298)	(2,402)	(2,486)	(2,241)	(2,243)	(2,170)
(70)	(25)	(541)	(64)	(51)	(19)
(2,368)	(2,427)	(3,027)	(2,305)	(2,294)	(2,189)
1,784	1,814	1,205	2,209	2,240	2,463
(44)	(57)	541	(187)	(419)	(243)
1,740	1,757	1,746	2,022	1,821	2,220
(3)	(12)	(85)	(44)	(13)	(12)
(41)	(117)	114	(120)	(198)	52
1,696	1,628	1,775	1,858	1,610	2,260
1,229	1,215	1,234	1,420	1,223	1,641
2.93%	2.95%	2.98%	3.08%	3.14%	3.22%
£449bn	£449bn	£453bn	£453bn	£453bn	£454bn
57.0%	57.2%	71.5%	51.1%	50.6%	47.1%
0.05%	0.06%	(0.47)%	0.17%	0.36%	0.22%
13.6%	13.3%	13.9%	16.9%	13.6%	19.1%
49.6p	51.2p	50.8p	47.2p	45.7p	49.6p
	1,394 (396) 4,152 (2,298) (70) (2,368) 1,784 (44) 1,740 (3) (41) 1,696 1,229 2.93% £449bn 57.0% 0.05% 13.6%	1,394 (396) (283) 4,152 4,241 (2,298) (2,402) (70) (25) (2,368) (2,427) 1,784 1,814 (44) (57) 1,740 1,757 (3) (12) (41) (117) 1,696 1,628 1,229 1,215  2.93% 2.95% £449bn £449bn 57.0% 57.2% 0.05% 0.06% 13.6% 13.3%	1,394       1,340       1,286         (396)       (283)       (371)         4,152       4,241       4,232         (2,298)       (2,402)       (2,486)         (70)       (25)       (541)         (2,368)       (2,427)       (3,027)         1,784       1,814       1,205         (44)       (57)       541         1,740       1,757       1,746         (3)       (12)       (85)         (41)       (117)       114         1,696       1,628       1,775         1,229       1,215       1,234         2.93%       2.95%       2.98%         £449bn       £449bn       £453bn         57.0%       57.2%       71.5%         0.05%       0.06%       (0.47)%         13.6%       13.3%       13.9%	1,394       1,340       1,286       1,299         (396)       (283)       (371)       (229)         4,152       4,241       4,232       4,514         (2,298)       (2,402)       (2,486)       (2,241)         (70)       (25)       (541)       (64)         (2,368)       (2,427)       (3,027)       (2,305)         1,784       1,814       1,205       2,209         (44)       (57)       541       (187)         1,740       1,757       1,746       2,022         (3)       (12)       (85)       (44)         (41)       (117)       114       (120)         1,696       1,628       1,775       1,858         1,229       1,215       1,234       1,420         2,93%       2,95%       2,98%       3.08%         £449bn       £449bn       £453bn       £453bn         57.0%       57.2%       71.5%       51.1%         0.05%       0.06%       (0.47)%       0.17%         13.6%       13.3%       13.9%       16.9%	1,394       1,340       1,286       1,299       1,281         (396)       (283)       (371)       (229)       (216)         4,152       4,241       4,232       4,514       4,534         (2,298)       (2,402)       (2,486)       (2,241)       (2,243)         (70)       (25)       (541)       (64)       (51)         (2,368)       (2,427)       (3,027)       (2,305)       (2,294)         1,784       1,814       1,205       2,209       2,240         (44)       (57)       541       (187)       (419)         1,740       1,757       1,746       2,022       1,821         (3)       (12)       (85)       (44)       (13)         (41)       (117)       114       (120)       (198)         1,696       1,628       1,775       1,858       1,610         1,229       1,215       1,234       1,420       1,223         2,93%       2,95%       2,98%       3,08%       3,14%         £449bn       £449bn       £453bn       £453bn       £453bn         57.0%       57.2%       71.5%       51.1%       50.6%         0,05%       0,

## Updated economic scenarios



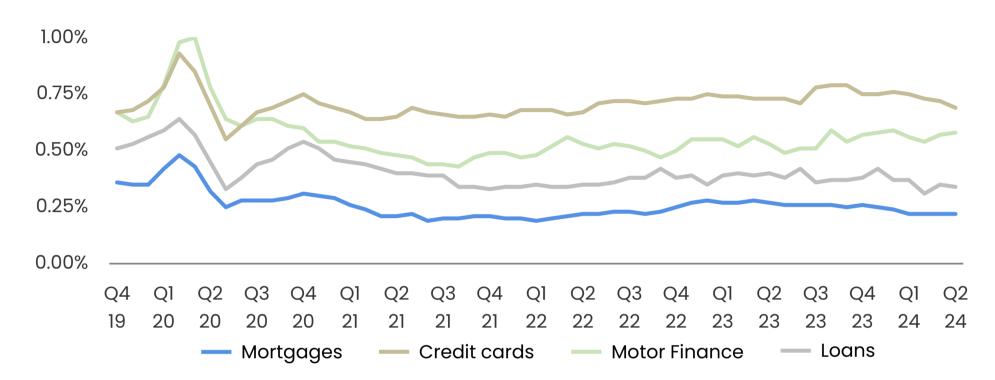
Scenario	ECL (£m)	Measure (%)	2024	vs. Q1 2024	2025	2026	2027	2028	Ave. 24-28
		GDP	1.1	0.0	2.3	1.7	1.5	1.4	1.6
		Unemployment rate	4.1	0.9	3.2	3.0	2.9	2.9	3.2
<b>Upside (30%)</b> 2,80	2.004	HPI growth	2.2	(1.5)	5.0	7.3	6.0	5.2	5.1
	2,804	CRE price growth	2.2	(4.3)	8.7	2.4	2.8	1.2	3.4
		UK Bank Rate	5.17	(0.23)	5.30	5.17	5.33	5.55	5.31
		CPI inflation	2.5	0.2	2.5	2.4	2.7	2.9	2.6
		GDP	0.8	0.4	1.2	1.6	1.6	1.6	1.3
		Unemployment rate	4.5	0.2	4.8	4.8	4.6	4.6	4.7
Dece 2002 (20%)	2 200	HPI growth	1.2	(0.3)	1.4	1.0	1.4	2.4	1.5
Base case (30%)	3,380	CRE price growth	(1.6)	(1.1)	1.2	0.0	1.9	1.0	0.5
		UK Bank Rate	5.06	0.18	4.19	3.63	3.50	3.50	3.98
		CPI inflation	2.5	0.1	2.5	2.1	2.1	2.2	2.3
		GDP	0.6	1.4	(0.5)	0.8	1.5	1.6	0.8
		Unemployment rate	4.9	(0.6)	6.9	7.5	7.4	7.2	6.7
Downside (20%)	4 221	HPI growth	0.6	0.6	(1.8)	(6.5)	(5.4)	(2.3)	(3.1)
Downside (30%)	4,331	CRE price growth	(4.7)	3.4	(6.7)	(4.1)	(8.0)	(1.3)	(3.5)
		UK Bank Rate	4.97	0.68	2.77	1.38	0.89	0.63	2.13
		CPI inflation	2.5	0.1	2.4	1.8	1.4	1.2	1.9
		GDP	0.1	1.9	(2.2)	0.4	1.2	1.5	0.2
		Unemployment rate	5.5	(1.7)	9.4	10.2	10.1	9.8	9.0
Severe	6.000	HPI growth	(0.7)	1.5	(4.8)	(13.9)	(11.8)	(7.6)	(7.9)
downside (10%)	6,926	CRE price growth	(9.1)	8.9	(15.1)	(8.6)	(5.3)	(4.7)	(8.6)
		UK Bank Rate – adj.	5.09	(1.10)	3.22	2.33	2.02	1.79	2.89
		CPI inflation – adj.	2.9	(4.6)	3.2	1.6	0.9	1.0	1.9
Probability weighted	3.847	•							31

Probability weighted 3,847

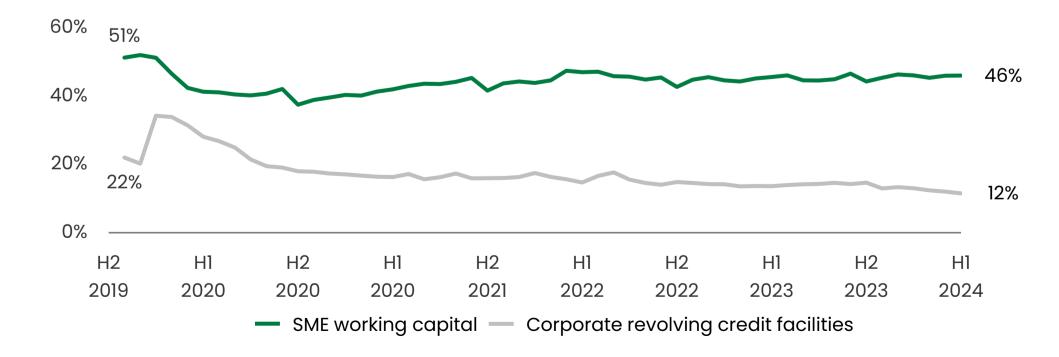
## Consistently reassuring performance across portfolios



#### **New to arrears** (3 month rolling average, %)



#### SME working capital<sup>1</sup> and corporate RCF<sup>2</sup> utilisation (%)



- Improvement in Mortgages new to arrears and default rates in H1 and Q2; average LTV 43%
- Resilient performance in other portfolios
- Stable SME working capital utilisation trends; RCF utilisation 10pp below pre-pandemic
- c.90% of SME lending<sup>3</sup> secured; >80% of CIB exposure at investment grade
- Net CRE exposure c.£9.7bn<sup>4</sup>, remains robust
  - Average interest cover ratio<sup>5</sup> 3.2x, with 74% >2x
  - Average LTV<sup>5</sup> 46%; c.90% with LTV <70%</li>
  - c.13% office, c.12% retail and c.12% industrial;
     c.49% residential

## Low mortgage LTVs



		June 20	20231	2010 <sup>1</sup>		
	Mainstream	Buy to let	Specialist	Total	Total	Total
Average LTVs	42.5%	47.1%	34.1%	43.0%	43.6%	55.6%
New business LTVs	64.0%	55.4%	N/A	62.9%	61.7%	60.9%
≤80% LTV	87.7%	99.8%	96.6%	89.7%	89.3%	57.0%
>80-90% LTV	10.7%	0.1%	1.2%	8.9%	7.8%	16.2%
>90-100% LTV	1.5%	0.0%	1.0%	1.3%	2.8%	13.6%
>100% LTV	0.1%	0.1%	1.2%	0.1%	0.1%	13.2%
Value >80% LTV	£31.6bn	£0.1bn	£0.1bn	£31.8bn	£33.0bn	£146.6bn
Value >100% LTV	£0.2bn	_	£0.1bn	£0.3bn	£0.3bn	£44.9bn
Gross lending	£255.9bn	£48.0bn	£4.2bn	£308.1bn	£307.6bn	£341.1bn

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