

### Continuing to deliver; confident in our outlook



**Purpose** 

## Helping Britain Prosper

Continued strategic delivery for customers and wider stakeholders

Robust financial performance, with strong capital generation

2025 guidance improved excluding Q3 motor finance charge; confident in 2026

### Continued strategic progress



# Full acquisition of Schroders Personal Wealth

- Comprehensive offering: c.£17bn AuA, >300 advisors, 60k clients
- Compelling rationale: Differentiated, integrated banking and investment proposition
- Re-branding to Lloyds Wealth and scaling: To >3m mass affluent and >4m workplace clients

## Leading in digital assets

July 2025: Partnership with Aberdeen delivered industry-first tokenised assets use case

UK Finance Co-chair of UK Finance project delivering **GB Tokenised Deposits** (GBTD)

Further updates to follow in our Technology, Digital and Al investor seminar on 6 November

Continued strategic execution reinforces competitive advantage and supports value creation

### Robust financial performance



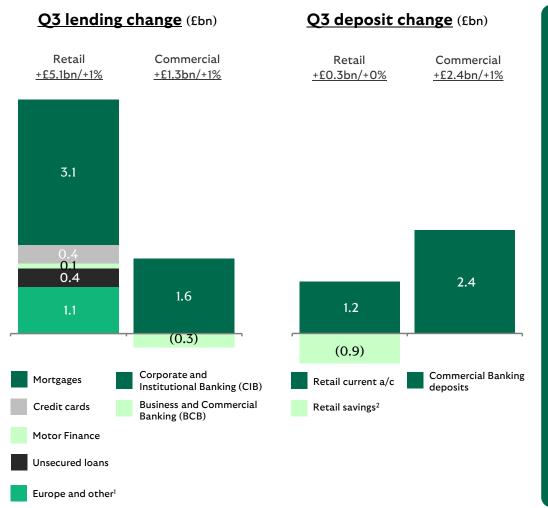
#### Financial performance (£m)

	Q3 2025 YTD	Q3 2024 YTD	YoY %	Q3 2025	vs Q2 2025 %
Net interest income	10,106	9,569	6	3,451	3
Other income	4,526	4,164	9	1,557	3
Operating lease depreciation	(1,075)	(994)	(8)	(365)	(3)
Net income	13,557	12,739	6	4,643	3
Operating costs	(7,176)	(6,992)	(3)	(2,302)	1
Remediation	(912)	(124)		(875)	
Total costs incl. remediation	(8,088)	(7,116)	(14)	(3,177)	(35)
Underlying profit before impairment	5,469	5,623	(3)	1,466	(32)
Impairment charge	(618)	(273)		(176)	(32)
Underlying profit	4,851	5,350	(9)	1,290	(36)
Statutory profit after tax	3,322	3,777	(12)	778	(45)
Net interest margin	3.04%	2.94%	10bp	3.06%	2bp
Return on tangible equity	11.9%	14.0%	(2.1)pp	7.5%	(8.0)pp
Earnings per share	4.8p	5.3p	(0.5)p	1.0p	(1.1)p
TNAV per share	55.0p	52.5p	2.5p	55.0p	0.5p
CET1 ratio	13.8%	14.3%	(0.5)pp	13.8%	Орр

- YTD stat PAT £3.3bn; RoTE 11.9% (14.6% excl. motor provision)
- Income momentum: YTD net income £13.6bn up 6% YoY;
  Q3 £4.6bn, up 3% QoQ
- Cost discipline: YTD operating costs £7.2bn, up 3% YoY
- Remediation £912m (incl. £800m for motor provision)
- Strong asset quality: YTD impairment £618m, 18bps AQR
- Growth in TNAV per share to 55.0p, up 2.6p YTD, up 0.5p in Q3
- Strong YTD capital generation 110bps (141 bps excl. motor)
- CET1 ratio 13.8%

### Continued strength in customer franchise





- Lending £477.1bn, up £6.1bn in Q3; up £18bn / 4% YTD
  - Mortgages up £3.1bn QoQ
  - o Continued growth in Cards, Loans, Motor, and Europe
  - Commercial up £1.3bn, net of £0.3bn CBILS/BBLS repayments
- Deposits £496.7bn, up £2.8bn in Q3; up £14bn / 3% YTD
  - Retail up £0.3bn QoQ with PCA growth vs fixed savings outflows, reflecting post ISA season pricing decisions
  - o Commercial up £2.4bn; growth in CIB and BCB
- IP&I open book AuA £204bn; £3.3bn net new money YTD

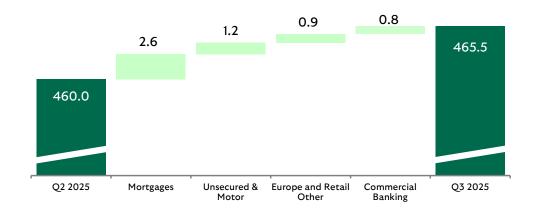
### Sustained growth in NII

### LLOYDS

#### Net interest income and banking net interest margin (£bn, bps)



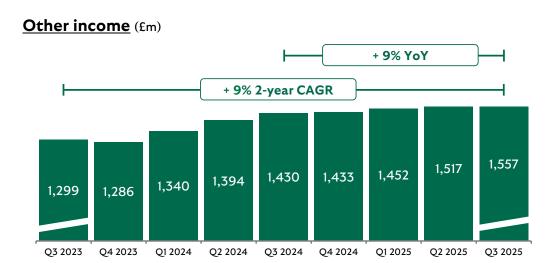
#### Average interest earning assets (£bn)



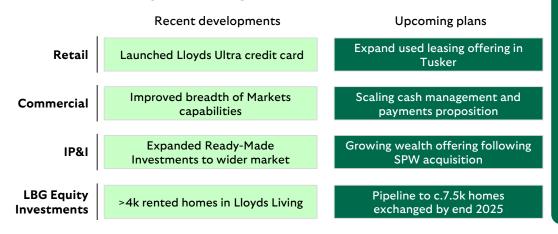
- YTD NII £10.1bn, up 6% YoY
- Q3 NII £3.5bn, up 7% YoY, up 3% QoQ
  - o NIM 306bps, up 2bps QoQ, driven by hedge tailwind
  - o Hedge income of £1.4bn; notional unchanged
  - o Non-banking NII charge £136m
- Q3 AIEAs £465.5bn, up £5.5bn QoQ given growth in Retail lending
- Now expect 2025 NII to be c.£13.6bn

### **Broad based momentum in OOI**





#### Illustrative strategic OOI progress

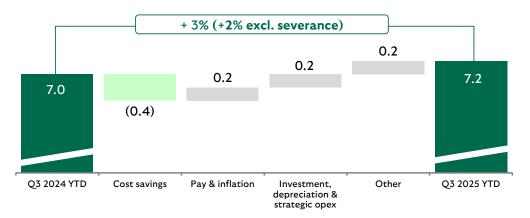


- YTD OOI £4.5bn, up 9% YoY
- Q3 OOI £1.6bn, up 9% YoY, up 3% QoQ; broad based momentum
  - Strength in Motor, General Insurance and LBG Equity Investments
- Continued strategic progress, including build and scaling of new customer propositions, supporting OOI
- Full acquisition of SPW to support OOI growth going forward
- Q3 operating lease depreciation £365m, up in line with fleet growth

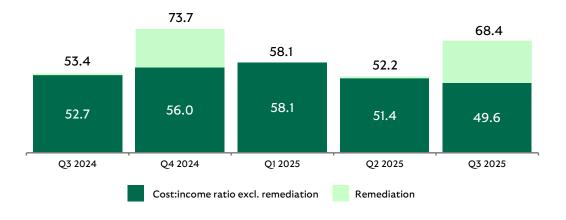
### Ongoing cost discipline



#### Operating costs (£bn)



#### Cost:income ratio (%)

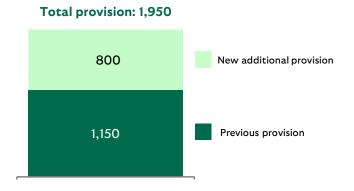


- YTD operating costs £7.2bn, up 3% YoY
  - Excluding increased severance taken YTD, up 2% YoY
  - Includes impact of NIC changes, equivalent to c.£0.1bn per annum pro-rated
- Q3 operating costs of £2.3bn, down 1% QoQ
- Q3 cost:income 68.4%; 49.6% excl. remediation
- Continue to expect 2025 operating costs of c.£9.7bn, excluding Q4 impact of SPW
- Remediation charge £875m in Q3, including £800m for motor finance

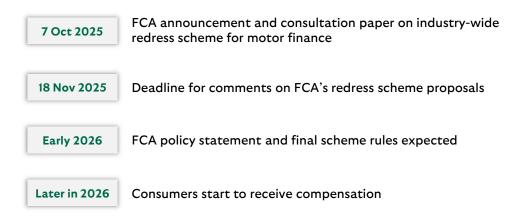
### Motor finance commissions update



#### Motor finance provision (£m)



#### **FCA timeline**



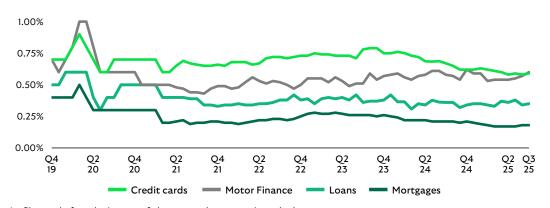
- £800m provision in Q3 2025 reflects FCA consultation proposals announced 7 October
  - Proposals represent adverse end of previously modelled scenarios
  - More cases eligible for redress than expected reflecting broader unfairness presumption and 2007 time bar
  - Likelihood of a higher level of redress than anticipated given proposed redress calculation methodology
- Total motor finance provision now £1,950m, including estimate for operational costs and potential redress
- Group intends to contribute to consultation on FCA's proposals, including approach to unfairness and redress methodology

### Strong asset quality



Impairment (£m)	Q3 2025 YTD	Q3 2024 YTD	YoY £m	Q3 2025	QoQ £m
Charge (credit) pre updated MES <sup>1</sup>	591	597	6	140	<i>37</i>
Retail	627	592	(35)	201	21
Commercial Banking	(36)	16	<i>52</i>	(61)	<i>15</i>
Other	-	(11)	(11)	-	1
Updated economic outlook	27	(324)	(351)	36	(80)
Retail	(42)	(269)	(227)	42	(36)
Commercial Banking	69	(55)	(124)	(6)	<i>56</i>
Central adjustment	-	-	-	-	(100)
Total impairment charge/(credit)	618	273	(345)	176	(43)

#### **Retail new to arrears** (3 month rolling average, %)



- Strong asset quality, reflecting prudent lending and healthy customer behaviours
  - o Arrears remain low and stable across our portfolios
- YTD impairment charge £618m, AQR 18bps
- Q3 impairment charge £176m, AQR 15bps
  - Pre-MES AQR 12bps, including some one-off benefits primarily from model calibrations
  - o £36m MES charge given lower HPI assumptions
- Stock of ECL £3.5bn, c.£0.4bn above base case
- Now expect FY 2025 AQR c.20bps

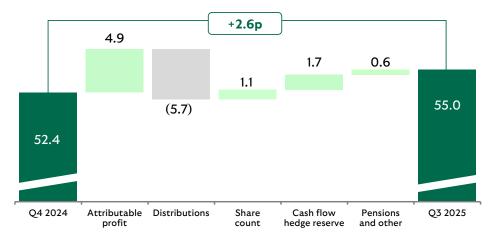
### Strengthening RoTE excl. motor, alongside TNAV growth



#### Statutory profit (£m)

	Q3 2025 YTD	Q3 2024 YTD	<i>YoY</i> %	Q3 2025	<b>Q</b> 0 <b>Q</b> %
Underlying profit	4,851	5,350	(9)	1,290	(36)
Restructuring	(16)	(21)	24	(7)	(40)
Volatility and other items	(157)	(182)	14	(109)	(195)
Statutory profit before tax	4,678	5,147	(9)	1,174	(41)
Tax expense	(1,356)	(1,370)	1	(396)	(31)
Statutory profit after tax	3,322	3,777	(12)	778	(45)
Return on tangible equity	11.9%	14.0%	(2.1)pp	7.5%	(8.0)pp

#### Tangible net asset value per share (pence)

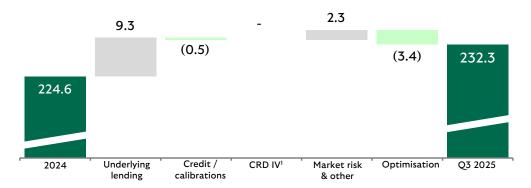


- YTD RoTE 11.9% (14.6% excl. motor provision); Q3 7.5% (15.5% excl. motor provision)
- Q3 volatility charge £109m; negative insurance volatility impact, alongside usual fair value unwind
- TNAV per share 55.0p, up 0.5p in Q3 (up 1.6p excl. motor provision)
  - Growth driven by profits, share count and cash flow hedge reserve
- Expect material TNAV per share growth from profits, cash flow hedge reserve unwind and share count reduction
- Now expect FY 2025 RoTE to be c.12% (c.14% excl. motor provision)

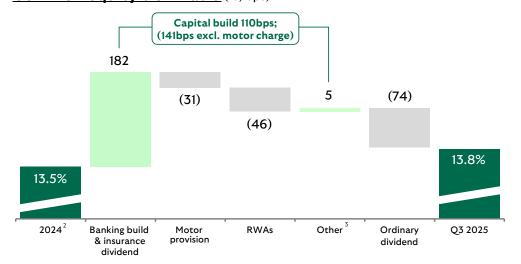
### Strong capital generation



#### Risk weighted assets (£bn)



#### Common equity tier 1 ratio (%, bps)



- RWAs £232.3bn, up £7.7bn YTD, up £0.9bn QoQ
  - Strength in lending partly offset by optimisation
- Strong YTD capital generation: 110bps (141bps excl. motor)
  - 24bps in Q3 (55bps excl. motor), from banking build, optimisation and reversal of £1.2bn temporary RWAs
- Now expect FY 2025 capital generation of c.145bps (c.175bps excl. motor provision)
- CET1 ratio 13.8%
  - Continue to expect to pay down to c.13% by end 2026

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Continued strategic delivery for customers and wider stakeholders

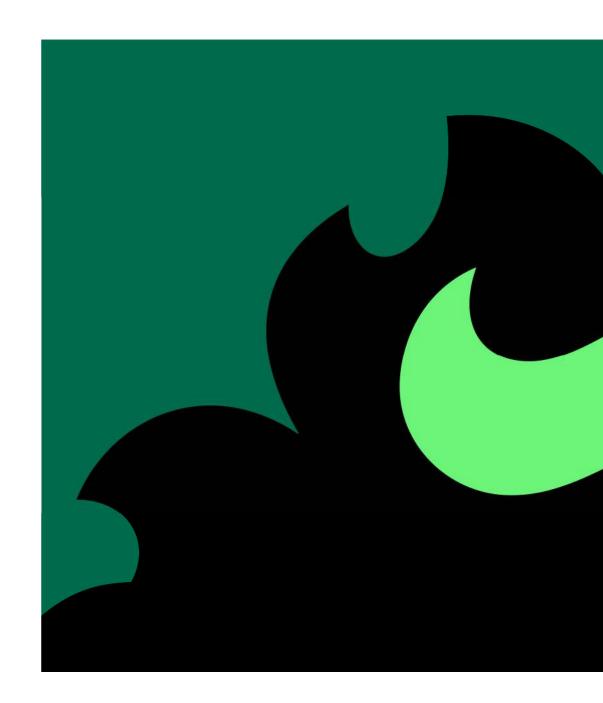
Robust financial performance, with strong capital generation

2025 guidance improved excluding Q3 motor finance charge; confident in 2026

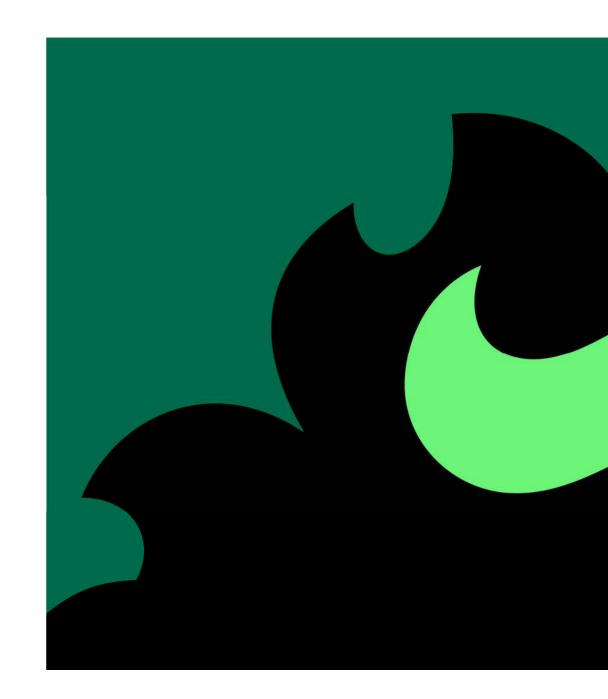
	2025	<b>2025</b> (excl. motor)	2026			
Net interest income	<b>c.£13.6bn</b> (from c.£13.5bn)	<b>c.£13.6bn</b> (from c.£13.5bn)				
Operating costs	c.£9.7bn excl. SPW¹	c.£9.7bn excl. SPW¹	<50% CIR			
Asset quality	<b>c.20bps</b> (from c.25bps)	<b>c.20bps</b> (from c.25bps)				
RoTE	c.12%	<b>c.14</b> % (from c.13.5%)	>15%			
Capital generation	c.145bps	c.175bps	>200bps			
CET1 ratio target			Pay down to c.13.0%			
Capital distribution	Progressive and sustainable ordinary dividend					

1 - Modestly >£9.7bn given Q4 impact of SPW.

Q&A



## Appendix



### **Quarterly P&L and key ratios**



(£m)	Q3 2025	Q2 2025	Q1 2025	Q4 2024	Q3 2024	Q2 2024	Q1 2024	Q4 2023	Q3 2023
Net interest income	3,451	3,361	3,294	3,276	3,231	3,154	3,184	3,317	3,444
Other income	1,557	1,517	1,452	1,433	1,430	1,394	1,340	1,286	1,299
Operating lease depreciation	(365)	(355)	(355)	(331)	(315)	(396)	(283)	(371)	(229)
Net income	4,643	4,523	4,391	4,378	4,346	4,152	4,241	4,232	4,514
Operating costs	(2,302)	(2,324)	(2,550)	(2,450)	(2,292)	(2,298)	(2,402)	(2,486)	(2,241)
Remediation	(875)	(37)	-	(775)	(29)	(70)	(25)	(541)	(64)
Total costs	(3,177)	(2,361)	(2,550)	(3,225)	(2,321)	(2,368)	(2,427)	(3,027)	(2,305)
Underlying profit before impairment	1,466	2,162	1,841	1,153	2,025	1,784	1,814	1,205	2,209
Impairment (charge)/credit	(176)	(133)	(309)	(160)	(172)	(44)	(57)	541	(187)
Underlying profit	1,290	2,029	1,532	993	1,853	1,740	1,757	1,746	2,022
Restructuring	(7)	(5)	(4)	(19)	(6)	(3)	(12)	(85)	(44)
Volatility and other items	(109)	(37)	(11)	(150)	(24)	(41)	(117)	114	(120)
Statutory profit before tax	1,174	1,987	1,517	824	1,823	1,696	1,628	1,775	1,858
Statutory profit after tax	778	1,410	1,134	700	1,333	1,229	1,215	1,234	1,420
Net interest margin	3.06%	3.04%	3.03%	2.97%	2.95%	2.93%	2.95%	2.98%	3.08%
Average interest earning assets	£465.5bn	£460.0bn	£455.5bn	£455.1bn	£451.1bn	£449.4bn	£449.1bn	£452.8bn	£453.0bn
Cost:income ratio	68.4%	52.2%	58.1%	73.7%	53.4%	57.0%	57.2%	71.5%	51.1%
Asset quality ratio	0.15%	0.11%	0.27%	0.14%	0.15%	0.05%	0.06%	(0.47)%	0.17%
Return on tangible equity	7.5%	15.5%	12.6%	7.1%	15.2%	13.6%	13.3%	13.9%	16.9%
Tangible net asset value per share	55.0p	54.5p	54.4p	52.4p	52.5p	49.6p	51.2p	50.8p	47.2p

### **Updated economics scenarios**



Scenario	ECL (£m)	Measure (%)	2025	2026	2027	2028	2029	Ave. 25-29
Upside (30%)		GDP	1.4	1.9	1.9	1.6	1.5	1.6
		Unemployment rate	4.6	3.7	3.2	3.1	3.1	3.6
	2,656	HPI growth	1.1	4.8	7.0	6.3	5.5	4.9
	2,030	CRE price growth	2.7	7.5	3.7	2.4	1.4	3.5
		UK Bank Rate	4.19	4.30	4.72	4.95	5.12	4.66
		CPI inflation	3.5	2.9	2.6	2.9	3.0	3.0
		GDP	1.3	1.0	1.5	1.5	1.5	1.4
		Unemployment rate	4.8	5.0	4.7	4.5	4.4	4.7
Page 6250 (30%)	3,052	HPI growth	0.8	2.4	1.7	2.2	3.2	2.1
Base case (30%)		CRE price growth	1.5	0.7	1.3	1.2	0.9	1.1
		UK Bank Rate	4.19	3.63	3.50	3.50	3.50	3.66
		CPI inflation	3.5	2.9	2.3	2.3	2.3	2.7
	3,947	GDP	1.2	(1.2)	-	1.2	1.5	0.6
		Unemployment rate	4.9	6.9	7.7	7.4	7.0	6.8
Downside (30%)		HPI growth	0.5	(0.5)	(6.4)	(5.8)	(2.0)	(2.9)
Downside (50%)		CRE price growth	0.5	(8.9)	(3.4)	(1.9)	(1.9)	(3.2)
		UK Bank Rate	4.19	2.37	1.03	0.69	0.48	1.75
		CPI inflation	3.5	2.9	2.0	1.4	1.0	2.2
Severe		GDP	1.0	(3.1)	(0.9)	1.0	1.4	(0.1)
		Unemployment rate	5.1	9.2	10.4	10.0	9.4	8.8
	E 710	HPI growth	-	(2.4)	(13.5)	(12.0)	(6.6)	(7.0)
downside (10%)	5,712	CRE price growth	(1.8)	(18.8)	(8.7)	(6.2)	(4.9)	(8.3)
		UK Bank Rate	4.19	1.25	0.12	0.04	0.01	1.12
		CPI inflation	3.5	2.9	1.5	0.4	(0.3)	1.6

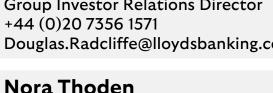
Probability weighted 3,468

### **Investor Relations contacts**





**Douglas Radcliffe Group Investor Relations Director** Douglas.Radcliffe@lloydsbanking.com





Director, Investor Relations - ESG +44 (0)20 7356 2334 Nora.Thoden@lloydsbanking.com



Rohith Chandra-Rajan Director, Investor Relations +44 (0)7353 885 690 Rohith.Chandra-Rajan@lloydsbanking.com



Sarah Robson Senior Manager, Investor Relations +44 (0)7494 513 983 Sarah.Robson2@lloydsbanking.com



Tom Grantham Senior Manager, Investor Relations +44 (0)7851 440 091 Thomas.Grantham@lloydsbanking.com

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