

**FOR IMMEDIATE RELEASE**

## **Lloyds and PayPoint super-charge customer choice for cash deposits, as new 'barcode cash deposit' app feature launches**

- **New app feature gives customers a new secure way to pay in cash at over 30,000 PayPoint locations, using new 'barcode cash deposit'**
- **The feature gives customers a simple and convenient way to pay in up to £300 a day in notes and coins**
- **Money shows in account within minutes**
- **99.5% of people live within one mile of a PayPoint location and customers can find their nearest in the Lloyds app or on the PayPoint website**
- **Lloyds customers can also continue use any branch of Lloyds, Halifax or Bank of Scotland for their everyday banking, or pay in cash at over 11,500 Post Offices**

Lloyds is the first major UK bank to launch a mobile app feature which allows cash to be paid in at over 30,000 convenient locations nationwide, using a simple barcode.

Available from 26<sup>th</sup> August, customers can go into the 'Everyday' area in their app, to generate a barcode. This can then be scanned at over 30,000 PayPoint locations across the UK, with over 94% of PayPoint sites open seven days a week.

Customers will be able to pay in up to £300 per day in notes and coins, up to a maximum of £600 a month, with the barcode valid for two hours.

### **How do PayPoint locations work?**

With 99.5% of people living within a mile of a PayPoint store, they provide a simple and convenient way to take care of many everyday errands. From returning or collecting parcels, to paying bills, buying gift cards or topping up a mobile phone, PayPoint makes it easy to get things done in one place, across a wide range of locations nationwide.

Customers can find their nearest PayPoint location using the Lloyds app or on the PayPoint website.

## **Contact**



## What other options do Lloyds customers have for paying in cash?

Customers can continue to:

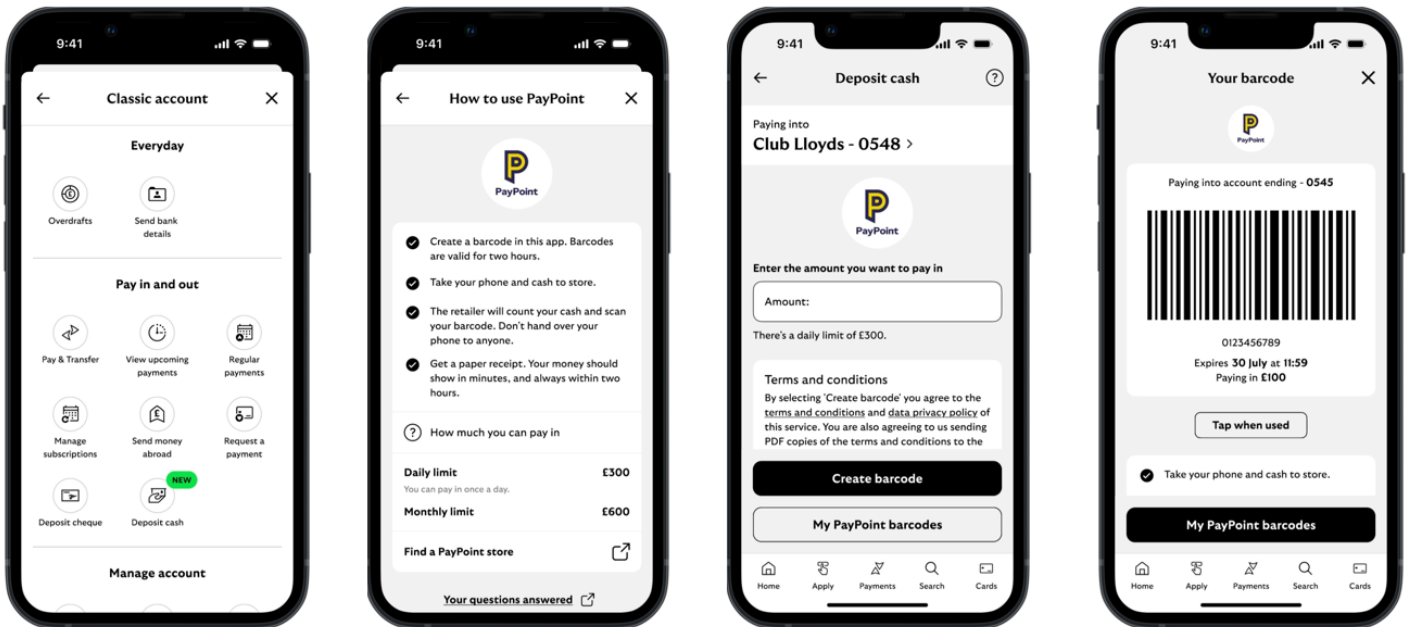
- Use branches of Lloyds, Halifax and Bank of Scotland to pay in cash quickly and easily
- Use Lloyds cash in and out machines located across the country – search for a location [here](#).
- Visit a Banking Hub, available nationwide, which has counter services run by the Post Office.
- Use 11,500 Post Offices across the UK to do their everyday banking, including paying in or withdrawing cash.

**Gabby Collins, Payments Director at Lloyds, said:** *“We’re always looking for smart ways to make banking more flexible and give customers more choice. Our latest app feature now allows customers to pay in cash at their local PayPoint in just a few minutes – ideal if they are popping in for milk or dropping off a parcel. With this new innovation, no other UK bank offers as many ways to manage money as Lloyds.”*

**Nick Wiles, CEO, PayPoint, said:** *“Our leading retail network provides a vast range of essential services at the heart of communities across the UK, for everything from banking, utility, parcel, cash and government services. The ability of Lloyds customers to make cash deposits into their accounts at over 30,000 PayPoint locations will deliver more convenience and access for customers close to where they live.”*

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## Generate a barcode in seconds



## What can customers do on the Lloyds app?

PayPoint barcode cash deposit is the latest payment feature to be introduced in the Lloyds app.

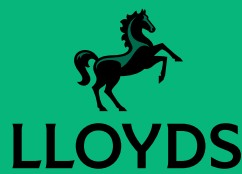
The app makes everyday banking on the go easy - customers can access a range of features including card controls, subscription management and checking credit health, with the app using the latest tech to keep customers and their money safe.

## Lloyds app

Packed full of features making banking simple, fast and secure, including:

- **Manage payments:** Keep track of spending by setting up notifications for every time a card is used to make a payment, when money is received and when a regular payment is coming up.
- **Request money from friends and family:** Request to pay is a fast way to request money back for shared purchases, such as restaurant bills. Easily share a secure link, or show a QR code from the app, without the need for sharing personal details.
- **Subscription management:** It's easy to manage regular subscriptions – like TV streaming services or gym memberships using the app tool to view, cancel or block subscription payments.

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- **Credit score checker:** Check a credit score, get alerted when it changes and access tips to make improvements.
- **Pay in cheques:** Simply take a picture and the app reads all the cheque details, with money usually available the next working day.
- **Card management:** Card misplaced? No problem – use the app to view card details and report cards lost, damaged or stolen.
- **Limit spending:** Take more control over spending by setting personalised contactless card payment limits, in £5 increments, or freezing certain types of payments, including gambling.
- **In one place:** View all accounts and products including bank accounts, savings and investments, credit cards, mortgages and insurance products - or easily apply for something new.
- **Everyday offers:** Take advantage of Everyday Offers, providing cashback when shopping using a debit or credit card at select retailers.
- **Save the Change®:** Save money when using a debit card by choosing to round the spend to the nearest pound and transferring the change to a nominated savings account.
- **Benefit finder:** Find support that you may be entitled to, such as Council Tax discounts, Universal Credit, home improvement grants and more. By answering some brief questions on our app, receive an estimate of any benefits they could be due, along with guidance on how to make a claim.

Lloyds app is available on IOS and Android. You can find more details [here](#).

ENDS

#### Note to editors

This information is intended for the sole use of journalists and media professionals.

Learn more about our app [here](#).

PayPoint barcode code feature also available on Halifax and Bank of Scotland apps.

99.5% of people live within one mile of a PayPoint location according to 2025 PayPoint location data.

#### ABOUT PAYPOINT GROUP

For tens of thousands of businesses and millions of consumers, we deliver innovative technology and services that make life a little easier.

The PayPoint Group serves a diverse range of organisations, from SME and convenience retailer partners, to local authorities, government, multinational service providers and e-commerce brands. Our products are split across four core business divisions:

## Contact

Ellie Watkins | [ellie.watkins@lloydsbanking.com](mailto:ellie.watkins@lloydsbanking.com) | 07788 352 541



- In Shopping, we enhance retailer propositions and customer experiences through our PayPoint One/Mini devices, card payment technology, Counter Cash, ATMs and FMCG partnerships in over 67,000 SME and retailer partner locations across multiple sectors. Our retail network of over 30,000 convenience stores is larger than all the banks, supermarkets and Post Offices put together
- In E-commerce, we deliver best-in-class customer journeys through Collect+, a tech-based delivery solution that allows parcels to be picked up, dropped off and sent at thousands of local stores
- In Payments and Banking, we give our clients and their customers choice in how to make and receive payments quickly and conveniently. This includes our channel-agnostic digital payments platform, MultiPay, offering solutions to clients across Open Banking, card payments, direct debit and cash. PayPoint also supports its eMoney clients with purchase and redemption of eMoney across its retail network.
- In Love2shop, we provide gifting, employee engagement, consumer incentive and prepaid savings solutions to thousands of consumers and businesses. Love2shop is the UK's number one multi-retailer gifting provider, offering consumers the choice to spend at more than 140 high-street and online retail partners. Park Christmas Savings is the UK's biggest Christmas savings club, helping over 350,000 families manage the cost of Christmas, by offering a huge range of gift cards and vouchers from some of the biggest high street names.

Together, these solutions enable the PayPoint Group to create long-term value for all stakeholders, including customers, communities and the world we live in.

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