LLOYDS BANKING GROUP

PRESS RELEASE

Wednesday 26th April 2017

UPDATE ON HBOS READING CUSTOMER REVIEWS AND APPOINTMENT OF INDEPENDENT LEGAL EXPERT

Timetable For Customer Compensation

Following conclusion of the HBOS Reading fraud trial, Lloyds Banking Group (LBG) has been working actively to provide fair, swift and appropriate compensation for the victims of the HBOS Reading fraud. LBG is working at pace with Professor Griggs OBE, the Independent Reviewer appointed in consultation with the FCA, to ensure appropriate redress is provided to impacted customers and LBG announced on 7 April a £100 million provision for estimated compensation to 64 customers. Professor Griggs has now formally commenced the review and has begun seeking customer input, which is a critical step in the process.

It is LBG and the Independent Reviewer's intention to begin making compensation offers from late May onwards. It is anticipated that by the end of June victims who have confirmed their participation in the review will have received compensation offers. The length of time required to assess each customer case will depend upon the individual situation and the amount of time customers require to provide their input.

Review By An Independent Legal Expert

LBG has appointed Dame Linda Dobbs as the independent legal expert to consider whether the issues relating to HBOS Reading were investigated and appropriately reported to authorities at the time by LBG, following its acquisition of HBOS. Dame Linda, a retired High Court Judge, has been selected for her considerable experience of working on fraud cases and track record of chairing enquiries. This independent assessment will cover the period following HBOS's acquisition by LBG, in January 2009, through to the conclusion of the criminal trial on 30 January 2017.

Once this independent review has completed, its findings will be shared with the FCA. The FCA has already confirmed that its own investigation into the events surrounding the discovery of misconduct within the HBOS Reading Impaired Assets office has recommenced.

Ends

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Notes for editors

Dame Linda Dobbs biography

- Dame Linda Dobbs DBE, B.Sc., LLM, Ph.D., is a retired High Court Judge.
- Whilst at the Bar, Dame Linda specialised in criminal law, her practice being predominantly in fraud, Customs and Excise offences and serious sexual offences, acting for both prosecution and defence. She became a Queen's Counsel in 1998.
- She was consultant editor of the text: "Fraud, Law, Practice and Procedure" and is a contributing editor to "Archbold Criminal Pleading, Evidence and Practice".
- She was a member of the General Council of the Bar, chaired the Professional Standards and Race Relations Committees and was a member of other Bar Council committees including Professional Conduct and International Relations.
- In 2003, she became the Chair of the Criminal Bar Association.
- In 2004 she was appointed a judge of the High Court.
- In April 2013 she stepped down from the Bench to pursue other interests, including advisory and inquiry work and the training of judges and lawyers internationally.
- She sits on a number of boards and advisory panels and is a former chair of the Ethics Policy Committee at the London School of Economics.
- She holds 6 honorary doctorates in law. She is a Senior Fellow in the Law Department at SOAS and is Pro Chancellor at the University of Surrey.

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