

Role of the Chair of the Board

of Lloyds Banking Group plc, Lloyds Bank plc, Bank of Scotland plc and HBOS plc

1. Purpose

The Chair of the Board leads the Board and is responsible for its overall effectiveness in directing the Company. The Chair is pivotal in creating the conditions for overall Board and individual director effectiveness, setting clear expectations concerning the style and tone of Board discussions, ensuring the Board has effective decision-making processes and applies sufficient challenge to major proposals.

2. Entities to which this role description applies

The role of Chair applies to each of Lloyds Banking Group plc, Lloyds Bank plc, Bank of Scotland plc (and, to the extent relevant, HBOS plc). Provisions which apply only to specific entities are headed, or otherwise indicated, accordingly. It is expected that the same individual will act as Chair for all entities, including HBOS plc to the extent relevant. The Chair should not also simultaneously act as CEO of any other entity within the Group. The "Banks" means Lloyds Bank plc and Bank of Scotland plc.

(The following defined terms, as set out in the Corporate Governance Framework Board Authorities document, are also applicable: the "Company" means each of Lloyds Banking Group plc, or where the context needs, Lloyds Bank plc, Bank of Scotland plc and HBOS plc as appropriate; and the "Group" means Lloyds Banking Group plc and its subsidiaries and associates from time to time.)

3. Key responsibilities

In respect of each Board, the Chair has the general responsibilities set out in **Role of Directors** and also should:

A. Board/Committees

- 1 Demonstrate effective leadership of the Board and objective judgement throughout their tenure and seek proactively to remain apprised of matters relating to the Board and its Committees.
- 2 Ensure the Board meets regularly and has adequate time for discussion of all agenda items, in particular strategic issues, and that debate is not truncated.
- 3 Set an agenda (with the assistance of the Company Secretary) for, and run, Board meetings so as to focus primarily on strategy, performance, value creation, culture, risk and compliance, stakeholders and accountability and to ensure that issues relevant to these areas are reserved for Board decision.
- 4 Ensure that the Board receives accurate, timely and clear information both before and during formal meetings, in particular about the Company's performance and significant risks, to enable the Board to take well informed decisions; monitor the Company's performance and significant risks and compliance effectively; determine the nature, and extent, of the significant risks the Company is willing to embrace in the implementation of its strategy; and promote the success of the Company. The nature, specific content and frequency of the management information provided to the Board and its Committees should be actively managed by the Chair with input from the Non-Executive Directors considering their particular needs.
- 5 Set the style and tone of the Board and its discussions to promote a culture of openness and debate, encouraging all members to engage by drawing on their skills, experience and knowledge, ensuring that all views (especially those of the Non-Executive Directors, including those that are dissenting) are heard and that the Executive Directors are not able to control the Board discussion.
- 6 Oversee effective implementation of Board decisions.
- 7 Ensure that Committees of the Board are properly structured with appropriate terms of reference; that Committee membership is periodically refreshed; and that, when deciding the appointment of Committee chairs and Committee members, individual independent Non-Executive Directors do not become over-burdened.

B. Directors/Executive

- 1 Seek to ensure a diverse, effective and entrepreneurial Board and, in conjunction with the Nomination and Governance Committee, plan succession in Board appointments, subject to Board and shareholder approval.
- 2 Ensure that all directors are aware of, and able to discharge, their statutory and regulatory duties.
- 3 Allocate certain responsibilities to Board directors and executives in accordance with regulatory requirements, ensuring that all prescribed responsibilities under the SMCR are allocated.
- 4 Lead the development, and monitor the effective implementation, of policies and procedures for the induction and training and professional development of all directors by:
 - with the assistance of the Company Secretary, leading the provision of a properly structured induction programme for new directors that is full, formal and tailored, including the opportunity to meet major shareholders and providing guidance and mentoring to new directors, in each case as appropriate; and
 - on an ongoing basis, ensuring that all directors continually update their skills, knowledge and familiarity with the Company to fulfil their role both on the Board and its Committees.
- 5 Lead the annual Board effectiveness evaluation, with support from the Senior Independent Director as appropriate, and act upon the results to the extent necessary, including recognising the strengths and addressing any weaknesses of the Board.
- 6 Consider having regular externally facilitated Board evaluations (*such evaluations to take place at least every three years or as often as required by the UK Corporate Governance Code- in the case of Lloyds Banking Group plc and the Banks only*).
- 7 Facilitate and encourage the engagement and effective contribution of all directors by drawing on their skills, experience and knowledge.
- 8 Promote constructive relationships based on trust, mutual respect and open communication, both inside and outside the boardroom, between Non-Executive Directors and the executive team, meeting regularly with the Non-Executive Directors in the absence of the Executive Directors in private sessions in order to facilitate a full and frank airing of views.
- 9 Establish a productive working relationship with the Group Chief Executive, providing support and advice while respecting executive responsibility.
- 10 Be available to the auditors and the heads of Internal Audit and Compliance.
- 11 Be available to the Executive Directors and senior management (including persons designated as Accountable Executives), including the chairs of the boards of subsidiaries for consultation and advice; engage regularly with the chairs of those boards; and ensure that there is appropriate delegation of authority from each Board to executive management.

C. Culture

- 1 Promote the highest standards of corporate governance within the Board and across the Group.
- 2 Lead the development, promotion and monitoring of the Company's culture by its Board as a whole. The Chair should support and champion the creation and maintenance of a customer-focused, open and transparent culture, and articulate and maintain a culture of risk awareness and ethical behaviour for the entire organisation to follow in pursuit of its business goals.

D. Strategy

- 1 Work with the Group Chief Executive (and senior management generally) to ensure that each Board is presented with a clear strategy and high-level business plan for approval, with enough opportunity for debate, and that there is effective subsequent oversight by each Board of its execution.

E. Shareholders/stakeholders

- 1 Ensure the Board listens to the views of shareholders, the workforce, customers and other key stakeholders.
- 2 Seek regular engagement with shareholders in order to understand their views on governance and performance against the strategy and ensure that the chairs of the Board's Committees seek engagement with shareholders on significant matters related to the respective areas of responsibility of such Committees.
- 3 Ensure that the Board as a whole has a clear understanding of the views of shareholders.
- 4 Arrange, wherever possible, for the chairs of each of the Board's Committees to be available to answer questions at, and for all directors to attend, the Group's annual general meeting.
- 5 Represent each Board internally and externally.

F. Regulatory

- 1 Oversee the Company's relationships with the PRA and the FCA and other governmental and regulatory bodies maintaining regular dialogue with these bodies and ensuring that the interactions complement those of the executive.
- 2 Ensure that those aspects of the firm's affairs for which the Group Chief Executive is responsible for managing are in compliance with the ring-fencing requirements.
- 3 *The Banks only:* Be responsible for ensuring the Banks' performance of their obligations under the Senior Manager and Certification Regime and the allocation of all Senior Manager Prescribed Responsibilities.
- 4 *The Banks only:* Be responsible for the Banks' obligations in relation to their notified Non-Executive Directors under applicable regulatory fitness and propriety standards.

G. Delegation of authority

- 1 The Chair (or another Non-Executive Director expressly nominated by them) may exercise such powers of each Board as are necessary to fulfil these responsibilities.

4. Additional requirements

A. Conflicts of interest

- 1 *Lloyds Banking Group plc and HBOS plc only:* Where the Chair is considered to have a personal conflict that would adversely affect their ability to chair the meeting, the Deputy Chair will chair the meeting.
- 2 *The Banks only:* Where the Chair is considered to have a personal conflict, the Bank-Only Senior Independent Director will chair the relevant Bank Board (or both as necessary) in whole or in part.
- 3 *The Banks only:* If there were a disagreement as to whether the Chair has a personal conflict (and therefore whether it would be appropriate for the Chair to chair the relevant Board) the view of the majority (being two) of the RFB-Only NEDs would prevail.
- 4 *The Banks only:* Where a matter has been identified as an RFB Conflict Matter, a majority (being two) of the RFB-Only NEDs may decide that the Bank Senior Independent Director should chair the meeting for the duration of the consideration of that proposal involving an RFB Conflict Matter.

B. Time commitment and additional external commitments

- 1 In light of the Aligned Board Model, the Chair of the Board role should be the Chair's primary activity. In the event of need, the Chair role will have priority over any other business time commitment.
- 2 The Chair will be expected to commit a substantial proportion of their time, i.e. around two-thirds of their working week, to the business of the Group, including:
 - working with the Group Chief Executive and the executive team, while maintaining the right degree of detachment from them;
 - representing the special interests of the Group as a major financial services organisation in the City of London; and
 - being available as needed for consultation/representational purposes.
- 3 The Chair may not perform a similar role for any of the Group's other sub-groups.

C. Tenure

- 1 The Chair should stand for election at the first AGM following their appointment and, absent any objection from the Nomination and Governance Committee or the Chair's desire to retire, should stand for re-election on an annual basis.
- 2 The Chair should not remain in post beyond nine years from the date of their first appointment to the Board. However, to facilitate effective succession planning and the development of a diverse board, this period can be extended for a limited time, particularly in those cases where the Chair was an existing Non-Executive Director on appointment.

D. Independence

- 1 The Chair should be independent on appointment when assessed against the circumstances set out in Provision 10 of the UK Corporate Governance Code.

E. SMCR

- 1 In relation to discharging the role of Chair of the Board for the SMCR Entities, the Chair is a Senior Manager for the purposes of the SMCR. This needs prior approval of the individual by the PRA/FCA. Please refer to the relevant statement of responsibilities and management responsibilities map for further detail.