# **NEW FOREST WEST,** SOUTH EAST

As the UK's largest bank, our Group has a relationship with nearly every community and household in New Forest West

Our purpose is to help Britain prosper. Using finance as a force for good, we can drive meaningful change in the lives of your constituents - from helping someone to buy their first home to enabling a small business to play its role in the sustainable transition.

Our factsheet provides you with some insight and data about our customers in New Forest West to support your work.



www.lloydsbankinggroup.com

# Lloyds Banking Group has:

28,392 personal banking customers in New Forest West

# Lloyds Banking Group has:

business customers in New Forest West

#### Number of our customers receiving Universal Credit, by age:



• 16-25 years (15.0%) • 26-40 years (43,4%) • 41-60 years (33.8%) • 60+ years (7.8%)

805 of our customers are receiving Universal Credit - an increase of 7.60% since April 2022

### Focusing on our personal customers in **New Forest West:**

### On average over the past 12 months\*:

- Monthly payments received into their bank account was £2,508, an increase of 10%
- The balance in their bank account was **£7.335**. a decrease of 14%
- The balance in their savings account was £15,258, an increase of 7%

The increased cost of living is being felt by everyone. Over the past 12 months, our customers spent more but consumed less.

- Spending on essential bills increased by 10%
- Spending on non-essential bills increased by 4%, with the greatest decreases in spending on:
  - Home services: -12%
  - Retail homeware: -9%

### QQQ Supporting people in New Forest West:

#### We've helped



people access financial services by providing basic bank accounts

#### In New Forest West the Lloyds Bank Foundation awarded





Everyone should be able to learn the skills they need to thrive online. We have created the Lloyds Bank Academy to offer free opportunities to people, **businesses and charities to improve their capability** and confidence online. Scan the OR code to learn more.

#### Our public affairs team is here to:



Provide you and your office with a point of contact for any constituency or parliamentary issues you wish to raise



Keep you up to date about what we're doing to support your constituents and respond to their changing needs

Share our ideas on policy reform to Help Britain Prosper 6 and support your parliamentary work

You can contact your local public affairs manager at: Erdoo.Yongo@lloydsbanking.com

# INSIGHT: HOUSING FACTS IN NEW FOREST WEST



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# Based on data from April 2022 to April 2023:

The average house price in New Forest West was

£525,977

This was **15% higher** than last year

The average deposit paid was

**£247,118** This was **38% higher** than last year

The average price paid by a first time buyer in New Forest West was

£265,219 This was 19% lower than last year

The average deposit paid by a first time buyer was

**£64,899** This was **20% lower** than last year

We've lent an average of

£200,320

to **15** first time buyers to secure their first home



New Forest West is in the

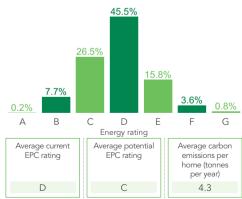
quartile for number of households in the Private Rental Sector and

# **19.08%**

4th

of our customers are identified as renters, with 7.10% making a payment to a social housing provider

Distribution of EPC ratings of our mortgage customers' homes in your constituency:



EPC - Energy Performance Certificate

 $\operatorname{EPC}$  data is sourced from gov.uk and the Scottish government databases



# We've joined Crisis to call for 1m homes for social rent

Lloyds Banking Group is the leading financer of the social housing sector, but we want to do more. That is why **we have joined forces with the national homelessness charity Crisis**.

Together we are calling for **one million additional** homes for social rent to be built over the next

decade to help tackle the shortage of good quality homes in the UK.



Scan here to find out more

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# Five ways the Government can make our homes greener

**Provide certainty on green home improvements** with a package of incentives and regulations

**Use Stamp Duty** to reward green home improvements

**Improve EPCs** so they provide accurate and up to date information

**Use employer tax incentives** to encourage employees to make green improvements

Support new, green jobs across the whole country with the Apprenticeship Levy