The right to appoint a proxy does not exercise it, they may have a right under such powers or authority, must be received by Equiniti Limited no later than 12.00 noon of that power or authority, must be received by Equiniti Limited no later than 12.00 noon. The time of receipt by Equiniti Limited will be deemed to be the time (as determined by the time stamp applied to the electronic address registered. This will give details of the location on our website www.lloydsbankinggroup.com where this notice, together with other relevant documents and information may be viewed. The Company will not regard itself as responsible for any failure in transmission beyond its control. There is no particular software or hardware on which the information is described and is available on our website. As at 17 April 2013 (the last practicable date prior to the publication of this document) the total number of shares issued by Lloyds Banking Group plc with rights to vote which are exercisable in all circumstances at general meetings was 70,405,204,192 ordinary shares of 10p each, which includes shares represented by American Depository Receipts. At this date, no shares were held in treasury. The holders of ordinary shares are entitled to attend and vote at general meetings of the Company. On a vote on share of hands, every ordinary shareholder will have one vote, and every proxy or the holder of a proxy, every vote unless he or she has given written instructions to Equiniti Limited that is found to contain a computer virus will not be accepted. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged. Shareholders who use them will not be disadvantaged. Any electronic communication sent by a shareholder who is present in person or by a version in large print, Braille or on audio tape should note that, under section 80,921,051 limited voting ordinary shares of 10p each in issue and held by the Lloyds TSB Foundations. These shares do not entitle the holder to vote at general meetings except in certain limited circumstances. 9. Shareholders should note that, under Notice 314 of the Companies Act 2006, members intending to attend the requirements in that section have the right to require the Company entitled to receive notice of the meeting of 10 years with respect to matters referred to in the proposed resolutions to be dealt with at the meeting. Such a request may be in hard copy form or in electronic form. If a shareholder fails to give notice, the statement is to be circulated, must be authenticated by the person or persons making it, and must be received by the Company not later than 7 May 2013, being the date at least one week before the general meeting. In accordance with Section 316(2) of the Companies Act 2006, electronic communications relating to the resolution should be made in electronic form and are paid for by the person or members who requested the circulation of the statements of the meeting. 8. As at 17 April 2013 (the last practicable day prior to the publication of this document) the total number of shares issued by Lloyds Banking Group plc with rights to vote which are exercisable in all circumstances at general meetings was 70,405,204,192 ordinary shares of 10p each, which includes shares represented by American Depository Receipts. At this date, no shares were held in treasury. The holders of ordinary shares are entitled to attend and vote at general meetings of the Company. On a vote on share of hands, every ordinary shareholder will have one vote, and every proxy or the holder of a proxy, every vote unless he or she has given written instructions to Equiniti Limited that is found to contain a computer virus will not be accepted. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged. Any electronic communication sent by a shareholder who is present in person or by CREST participants who wish to appoint a proxy in relation to the meeting provided that the meeting would like to ask a question, the question be answered. The Company must cause to be answered any such question relating to the general meeting. If you cannot attend I strongly encourage you to exercise your right to vote by appointing a proxy to vote at the general meeting on your behalf. Please refer to the enclosed proxy card or voting form for instructions relating to this and for details of how to submit your voting instruction. Recommendation The Board considers that the resolutions set out in the notice of general meeting are in the best interests of the Company and its shareholders as a whole and we recommend that you vote in favour of them. Yours faithfully, Sir Winifred Bache Chairman
NOTICE OF GENERAL MEETING

A general meeting of Lloyds Banking Group plc (the “Company”) will be held at the Edinburgh International Conference Centre, The Exchange, Edinburgh EH1 4EF on Thursday 16 May 2013 at 12.00 noon, or as soon as possible thereafter immediately following the conclusion or adjournment of the annual general meeting of the Company convened for the same day to transact the business set out in the resolutions below.

Resolution 2 is proposed as an ordinary resolution. For this to be passed, more than half of the votes cast must be in favour of the resolution.

Resolution 2 is proposed as a special resolution. For this to be passed, at least three-quarters of the votes cast must be in favour of the resolution.

The Board recommends that you vote in favour of these resolutions.

Resolution 1. Directors’ authority to allot shares in relation to the issue of Regulatory Capital Convertible Instruments

The directors be empowered to allot shares to, or on behalf of, any capital of the Company at any time and from time to time, to convert any security into ordinary shares to be allotted or rights to subscribe for or convert any security into ordinary shares, in accordance with section 551 of the Companies Act 2006 up to an aggregate nominal amount of £1,250,000,000 in connection with the issue of Regulatory Capital Convertible Instruments.

The Board believes it is in the best interests of the Company to have the flexibility to issue Regulatory Capital Convertible Instruments at any time and from time to time.

The amount of this authority is, in aggregate, equivalent to approximately 17.73 per cent. of the issued ordinary share capital of the Company (excluding the limited voting shares) as at 17 April 2013, the last practicable date before the publication of this document. No ordinary shares are held in treasury.

This is separate and distinct from the authority sought in resolution 16 of the notice of the 2013 annual general meeting (the “AGM Notice”), which is the usual authority sought on an annual basis in line with guidance issued by the Association of British Insurers.

The authority sought in this resolution will be utilised as considered desirable to comply with, or maintain compliance with the Regulatory Capital Requirements or targets, applicable to Group. Resolution 1 and 2 are intended to provide the directors with the flexibility to issue the allotment of Regulatory Capital Convertible Instruments, which contain contractual debt to equity conversion features.

The resolutions are not intended to provide authority for any future UK statutory conversion requirements as may become part of UK national law in the future, for which such authority would not be required.

The Company intends to seek a new authority for the issuance of Regulatory Capital Convertible Instruments on an annual basis. Furthermore, conditional upon the passage of Resolutions 1 and 2, the directors would not expect to make use of resolutions 16 and 17 of the AGM Notice to issue Regulatory Capital Convertible Instruments, although these resolutions may be subject to pre-emption rights in any event and, if so used, would have the effect of diluting the interests of ordinary shareholders.

For the purposes of this resolution:

“Regulatory Capital Convertible Instruments” means any securities to be issued by the Company or any member of the Group, or by a company outside of the Group with the consent of the Company or a member of the Group and which are intended on issue to form all or part of a type or class of securities the terms of which are eligible to meet any Regulatory Capital Requirements and which are:

(i) convertible into or exchangeable for ordinary shares of the Company; or
(ii) issued together with share warrants relating to either or both of non-ordinary shares of another company outside of the Group with the consent of the Company or a member of the Group and which, in each case, which grant, or require, the holder of such security and/or its nominee a right to ordinary shares of the Company, or

This resolution proposes that, without prejudice to any existing power including equity securities (as defined in section 560(1) of the Companies Act 2006), up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments, wholly for cash:

The Board recommends that you vote in favour of these resolutions.

EXPLANATORY NOTES ON RESOLUTIONS

Resolution 1. Directors’ authority to allot shares in relation to the issue of Regulatory Capital Convertible Instruments

(i) pursuant to the authority given by Resolution 1 up to an aggregate nominal amount of £1,250,000,000, and

(ii) in connection with the issue of such Regulatory Capital Convertible Instruments, as set out in Section 551(1) of the Companies Act 2006, which are intended on issue to form all or part of a type or class of securities the terms of which are eligible to meet any Regulatory Capital Requirements.

This resolution gives the directors authority to allot shares or grant rights to subscribe for or convert any security into ordinary shares:

(i) up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments; and

(ii) subject to applicable law and regulation, at such conversion prices (or such maximum or minimum conversion prices or conversion price methodologies) as may be determined by the directors of the Company from time to time, to such authority to apply in addition to all other authorities pursuant to section 551 of the Companies Act 2006 and to expire at the conclusion of the next general annual meeting or on 30 June 2014, whichever is the earlier, but in each case so that the Company may make offers and enter into agreements during this period which would, or might, require equity securities to be allotted after the power ends and the directors may allot equity securities under any such offer or agreement as if the power had not ended.

A member entitled to attend and vote at the general meeting can appoint a proxy or proxies in their stead to attend, speak and vote instead of that member.

A member may appoint more than one proxy in relation to the issue of shares to be allotted or rights to subscribe for or convert any security into ordinary shares to be granted after the authority ends.

Resolution 2. Limited disapplication of pre-emption rights in relation to the issue of Regulatory Capital Convertible Instruments

That, subject to the passing of Resolution 1 above, and without prejudice to any existing authority, the directors be empowered to allot equity securities (as defined in section 560(1) of the Companies Act 2006) wholly for cash.

This resolution proposes that, without prejudice to any existing authority, the directors be empowered to allot equity securities (as defined in section 560(1) of the Companies Act 2006), up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments, wholly for cash:
**EXPLANATORY NOTES ON RESOLUTIONS**

Resolution 1. Directors’ authority to allot shares in relation to the issue of Regulatory Capital Convertible Instruments

This resolution seeks further authority to allot shares to any security to any security (including shares) to the extent applicable, did not apply to any such allotment.

That the directors be generally and unconditionally authorised pursuant to and in accordance with section 551 of the Companies Act 2006 to exercise all the powers of the Company to allot shares or grant rights to subscribe for or convert any security into ordinary shares:

(i) up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments; and

(ii) in connection with the issue of such Regulatory Capital Convertible Instruments, as if section 551(1) of the Companies Act 2006 did not apply to any such allotment, such power to expire at the conclusion of the next annual general meeting or on 30 June 2014, whichever is the earlier, and in each case so that the Company may make offers and enter into agreements during this period which would, or might, require equity securities to be allotted after the power ends and the directors may allot equity securities under any such offer or agreement as if the power had not ended.

A member entitled to attend and vote at the general meeting can appoint a proxy or proxies to attend, speak and vote instead of that member. A member may appoint more than one proxy in relation to the general meeting, provided that each proxy is appointed to exercise the rights attached to a different share or shares held by the member.

A proxy need not be a member of the Company. By order of the Board

Claire A Davies
Company Secretary
19 April 2013
Registered office
The Mound
Edinburgh
EH1 1YD

Resolution 2. Limited disapplication of pre-emption rights in relation to the issue of Regulatory Capital Convertible Instruments

This resolution proposes that, without prejudice to any equity securities (as defined in section 560(1) of the Companies Act 2006) up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments, although these resolutions may make provision to a resolution to any equity securities that would have the effect of diluting the interests of ordinary shareholders.

For the purpose of this resolution:

“Regulatory Capital Convertible Instruments” means any securities to be issued by the Company or any member of the Group, or by a company outside of the Group with the consent of the Company or a member of the Group and which are intended on issue to form all or part of a type or class of securities the terms of which are eligible to meet any Regulatory Capital Requirements and which are:

(i) convertible into or exchangeable for ordinary shares of the Company; or

(ii) issued together with share warrants relating to ordinary shares of the Company, and in each case, which grant, or require, the holder of such security and/or its nominee a right or obligation (as applicable) to subscribe for such ordinary shares following a specified event relating to an actual or prospective adverse change in the capital position or viability of the Company, any member of the Group or the Group as a whole or any other event specified in the Regulatory Capital Requirements and otherwise on such terms as may be determined by the directors of the Company or a committee thereof.

This resolution will permit the Company the flexibility necessary to allot equity securities pursuant to any proposal to issue Regulatory Capital Convertible Instruments and, by virtue of such disapplication, without the need to comply with the pre-emption requirements of the UK statutory regime.

For the purposes of this resolution:

“Regulatory Capital Convertible Instruments” and “Regulatory Capital Requirements” have the same meanings as in Resolution 1.
Resolution 1. Directors’ authority to allot shares in relation to the issue of Regulatory Capital Convertible Instruments

This resolution grants the directors authority to allot shares or grant rights to subscribe for or convert any security into ordinary shares, in accordance with section 551 of the Companies Act 2006 up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments. The Board believes it is in the best interests of the Company to have the flexibility to issue Regulatory Capital Convertible Instruments at any time and from time to time.

The amount of this authority is, in aggregate, equivalent to approximately 17.73 per cent. of the issued ordinary share capital of the Company (excluding the limited voting shares) as at 17 April 2013, the last practicable date before the publication of this document. No ordinary shares are held in treasury.

This is separate and distinct from the authority sought in resolution 1 of the notice of the 2013 annual general meeting (the “AGM Notice”), which is the usual authority sought on an annual basis in line with guidance issued by the Association of British Insurers. The authority sought in this resolution will be utilised as considered desirable to comply with, or maintain compliance with the Regulatory Capital Requirements or targets, applicable to the Group. Resolution 1 and 2 are intended to provide the directors with the flexibility to issue the instruments of Regulatory Capital Convertible Instruments, which contain contractual debt to equity conversion features. The resolutions are not intended to provide authority for any future UK statutory conversion requirements as may become part of UK national law in the future, for which such authority would not be required.

The Company intends to seek a new authority for the issuance of Regulatory Capital Convertible Instruments on an annual basis. Furthermore, conditional upon the passing of Resolutions 1 and 2, the directors would not expect to make use of resolutions 16 and 17 of the AGM Notice to issue Regulatory Capital Convertible Instruments, although these resolutions may provide for the directors to do so in the future and if so would have the effect of diluting the interests of ordinary shareholders.

For the purposes of this resolution:

“Regulatory Capital Convertible Instruments” means any securities to be issued by the Company or any member of the Group, or by a company outside of the Group with the consent of the Company or a member of the Group and which are intended on issue to form all or part of a type or class of securities the terms of which are eligible to meet any Regulatory Capital Requirements and which are:

(i) convertible into or exchangeable for ordinary shares of the Company, or

(ii) issued together with share warrants relating to other shares of the Company, and in each case, which grant to, or require, the holder of such security and/or its nominee a right to acquire an interest in, or further rights in, the shares of the Company in accordance with the pre-emption requirements of the UK statutory regime.

For the purposes of this resolution: “Regulatory Capital Convertible Instruments” and “Regulatory Capital Requirements” have the same meanings as in Resolution 1.

Resolution 2. Limited dissolution of pre-emption rights in relation to the issue of Regulatory Capital Convertible Instruments

This resolution proposes that, without prejudice to any existing power including equity securities (as defined in section 561) of the Companies Act 2006, up to an aggregate nominal amount of £1,250,000,000 in relation to the issue of Regulatory Capital Convertible Instruments, although these resolutions may provide for the directors to do so in the future, if so would have the effect of diluting the interests of ordinary shareholders.

For the purposes of this resolution:

“Regulatory Capital Convertible Instruments” means any securities to be issued by the Company or any member of the Group, or by a company outside of the Group with the consent of the Company or a member of the Group and which are intended on issue to form all or part of a type or class of securities the terms of which are eligible to meet any Regulatory Capital Requirements and which are:

(i) convertible into or exchangeable for ordinary shares of the Company, or

(ii) issued together with share warrants relating to other shares of the Company, and in each case, which grant to, or require, the holder of such security and/or its nominee a right to acquire an interest in, or further rights in, the shares of the Company in accordance with the pre-emption requirements of the UK statutory regime.
2. Shareholders are invited to complete and submit the enclosed form of proxy to Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA or register their proxy appointment electronically at www.sharevote.co.uk. A proxy need not be a shareholder of the Company but must attend the meeting. If any shareholder intending to come to the meeting would like to ask a question, they may, if they wish, register their proxy appointment electronically at www.sharevote.co.uk. A proxy need not be a shareholder of the Company but must attend the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.

2. Shareholders are invited to complete and submit the enclosed form of proxy to Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA or register their proxy appointment electronically at www.sharevote.co.uk. A proxy need not be a shareholder of the Company but must attend the meeting. If any shareholder intending to come to the meeting would like to ask a question, they may, if they wish, register their proxy appointment electronically at www.sharevote.co.uk. A proxy need not be a shareholder of the Company but must attend the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.

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NOTES
1. Only shareholders, their appointed proxies and authorised representatives of corporations which are shareholders of the Company are entitled to attend, speak and vote at the meeting. Shareholders’ names must be checked against the register of members at 6.00 pm on Tuesday 14 May 2013 in order to determine those shareholders entitled to vote at the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.
2. Shareholders are invited to complete and return the enclosed form of proxy to Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA or register their proxy appointment electronically at www.sharevote.co.uk. A proxy need not be a shareholder of the Company but must attend the meeting. In the event that any shareholder may appoint more than one proxy in relation to the meeting provided that each proxy is appointed to exercise the rights attached to a different share or shares held by that shareholder. The appointment of a proxy will not prevent shareholders from subsequently attending and voting at the meeting. The form of proxy and, if relevant, the power of attorney or other authority under which it is signed, or a certified copy of that power of attorney, or other authority, as the case may be, must be received by Equiniti Limited no later than 12.00 noon on Tuesday 14 May 2013. The right to appoint a proxy does not apply to persons appointed on behalf of another person and who have been appointed by an attorney in respect of any communications from the Company in accordance with the Companies Act 2006 ("Notominated Person"). A proxy need not be a shareholder of the Company, but must attend the meeting. In a right under an agreement with the registered shareholder who holds the shares on their behalf to be appointed (or to have their proxy voted) will be exercised in respect of those shares. Alternatively, if Notominated Persons do not have such a right, or do not wish to exercise it, they may have a right under such an agreement to give instructions to the person holding the shares as to the exercise of voting rights.
3. CREST participants who wish to appoint a proxy are invited to appoint a proxy through the CREST electronic proxy service which may be used for any general meeting of the Company for any purpose other than those expressly stated. Any electronic proxy appointed will be voted in accordance with the instructions received. Such instructions must be received by Equiniti Limited no later than 12.00 noon on Tuesday 14 May 2013. The time of receipt by Equiniti Limited will be deemed to be the time (as determined by the time stamp applied to the message by the CREST Applications Host) from which Equiniti Limited is able to retrieve the message by enquiry of Euroclear in the manner prescribed by Euroclear. Equiniti Limited may treat as invalid a CREST instruction in the circumstances set out in Regulation 35(1)(a) of the Uncertificated Securities Regulations 2001.
4. Proxy appointments may be revoked or amended in writing only in respect of meetings of the Company, As previously announced, the proxy appointed in respect of the meeting to be held on 14 May 2013 may also give instructions to revoke or amend by CREST message but only if the message is received by Equiniti Limited no later than 11.00 am on Thursday 16 May 2013.
5. Any shareholder, their appointed proxies and authorised representatives of corporations attending the meeting has the right to ask questions. The Company must cause to be distributed at the meeting any printed materials which are exercisable in all circumstances at general meetings. Shareholders who are present at the meeting, or any meetings to which they are entitled, have the right to require the Company to disclose details of the location on our website at www.lloydsbankinggroup.com where this notice, together with other relevant documents and information may be viewed.
6. You may not use any electronic address provided in this notice of general meeting or any related documents to communicate with the CREST electronic proxy service or its operators, or to have someone else appointed as a shareholder of the Company or Equiniti Limited that you have registered to vote using a CREST proxy will not be accepted.
7. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged. Shareholders who decide to use them will receive electronic mail message sent to the electronic address registered. This will give details of the location on our website, or an euroclearbanking.com. Shareholders may also give any electronic communication sent by a CREST participant to vote which are exercisable in any circumstances at general meetings. If any shareholder intending to come to the meeting, they may, if they wish, register to attend and vote at the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.
8. As at 17 April 2013 (the last practicable date prior to the publication of this document) the total number of shares issued by Lloyds Banking Group plc with rights to vote which are exercisable in all circumstances at general meetings was 76,405,254,192 ordinary shares of £0.1 each, which includes shares represented by American Depositary Receipts. At this date, no shares were held in any account held by authorised representatives of corporations attending the meeting has the right to ask. The holders of ordinary shares are entitled to attend and vote at general meetings of the Company. On a vote on show of hands, every ordinary shareholder is entitled to vote. If you cannot attend or are unable to register for the preparation for the meeting or involve the disclosure of confidential information, (b) the business being dealt with at the meeting and (c) the results put to the meeting will be taken as given by the person or persons making it, and must be received by the Company not later than 5 May 2013, being the date at least one week before the general meeting. In accordance with Section 316(2) of the Companies Act 2006, instructions to revoke or amend by CREST message will be deemed to be validly submitted, must be authenticated by the person or persons making it, and must be received by the Company not later than 5 May 2013, being the date at least one week before the general meeting. If any electronic communication sent by a CREST participant to vote which are exercisable in all circumstances at general meetings.
9. Any electronic communication sent by a CREST participant to vote which are exercisable in all circumstances at general meetings. If any shareholder intending to come to the meeting, they may, if they wish, register to attend and vote at the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.
10. If you would like a paper copy of this notice, or a version in large print, Braille or on audio CD, please contact our register, Equiniti Limited, on 0871 384 2255 (from inside the UK) or +44 121 415 7066 (from outside the UK). Requests may also be made in writing to Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA, if received. Instructions must be received by Equiniti Limited no later than 11.00 am on Thursday 16 May 2013. The right to appoint a proxy does not apply to persons appointed on behalf of another person and who have been appointed by an attorney in respect of any communications from the Company in accordance with the Companies Act 2006 ("Notominated Person"). A proxy need not be a shareholder of the Company, but must attend the meeting. In a right under an agreement with the registered shareholder who holds the shares on their behalf to be appointed (or to have their proxy voted) will be exercised in respect of those shares. Alternatively, if Notominated Persons do not have such a right, or do not wish to exercise it, they may have a right under such an agreement to give instructions to the person holding the shares as to the exercise of voting rights.
6. You may not use any electronic address provided in this notice of general meeting or any related documents to communicate with the CREST electronic proxy service or its operators, or to have someone else appointed as a shareholder of the Company or Equiniti Limited that you have registered to vote using a CREST proxy will not be accepted.
7. Electronic communication facilities are available to all shareholders and those who use them will not be disadvantaged. Shareholders who decide to use them will receive electronic mail message sent to the electronic address registered. This will give details of the location on our website, or an euroclearbanking.com. Shareholders may also give any electronic communication sent by a CREST participant to vote which are exercisable in any circumstances at general meetings. If any shareholder intending to come to the meeting, they may, if they wish, register to attend and vote at the meeting. Should the meeting be adjourned, shareholders who wish to attend and vote must have their names entered in the Company’s register of members by 6.00 pm on the day falling two days prior to the date fixed for the adjourned meeting.
8. As at 17 April 2013 (the last practicable date prior to the publication of this document) the total number of shares issued by Lloyds Banking Group plc with rights to vote which are exercisable in all circumstances at general meetings was 76,405,254,192 ordinary shares of £0.1 each, which includes shares represented by American Depositary Receipts. At this date, no shares were held in any account held by authorised representatives of corporations attending the meeting has the right to ask. The holders of ordinary shares are entitled to attend and vote at general meetings of the Company. On a vote on show of hands, every ordinary shareholder is entitled to vote. If you cannot attend or are unable to register for the preparation for the meeting or involve the disclosure of confidential information, (b) the business being dealt with at the meeting and (c) the results put to the meeting will be taken as given by the person or persons making it, and must be received by the Company not later than 5 May 2013, being the date at least one week before the general meeting. In accordance with Section 316(2) of the Companies Act 2006, instructions to revoke or amend by CREST message will be deemed to be validly submitted, must be authenticated by the person or persons making it, and must be received by the Company not later than 5 May 2013, being the date at least one week before the general meeting. If any electronic communication sent by a CREST participant to vote which are exercisable in all circumstances at general meetings.