



Halifax Launches Online Legal Express Service

Halifax has launched a new legal services website, Halifax Legal Express, to allow customers to take control of their everyday legal affairs. The online service provides a flexible solution to suit all budgets whilst still providing the expertise, assistance and legal tailoring customers would expect.

www.halifaxlegalexpress.co.uk enables customers in England and Wales to create legal documents online, which cover a whole range of common legal problems such as wills, powers of attorney, probate, divorce and complaints. The online approach by Halifax means that customers can access, manage and complete legal documents online in the hours of the day that suit them best.

Three Different Levels of Service:

Customers of www.halifaxlegalexpress.co.uk can choose between three levels of fixed cost 'pay as you go' service according to the level of support and expertise that they need per product; **Self-Serve**, **Legal Review** and **Lawyer Service**.

- **Self-Serve** – The most basic package enables legal documents to be prepared by the customer following an interactive, simple to use online guide that takes them through the process step by step.
- **Legal Review** – The self-serve document is reviewed by a legal team.
- **Lawyer Service** - A professional lawyer discusses a customer's personal circumstances with them and then adapts the Self-Serve document accordingly.

Each product is clearly priced upfront according to the level of service required. So, for example, a will for a married couple or civil partner costs £48 on Self-Serve, £74 for Legal Review and £99 for a Lawyer Service. The flexibility of the service means that customers can upgrade from one service to another if they require more support.

Other key features of the website include the **'Try For Free Before You Buy'** and the **'Find Me A Lawyer'** service.

'Try For Free Before You Buy':

This allows people to work through the interactive document process before they are committed to buy to ascertain if the product, document or service is appropriate to their circumstances.

More/....

'Find Me A Lawyer':

This enables customers to benefit from more complex individual advice, at an affordable hourly rate, with the facility to speak with a lawyer over the phone or conduct a face to face meeting at their offices.

Joel Ripley of Halifax Legal Express comments, "The website is ideal for people wanting to save time and money by accessing, managing and completing legal documents online, in hours of the day that suit them best.

"We are offering access to a range of straightforward legal solutions and a high standard of legal expertise at a range of service levels to suit all budgets."

Ends.

Editors' Notes

Following the launch of Halifax Legal Solutions in 2006 Halifax has expanded its online legal services offering with www.halifaxlegalexpress.co.uk.

The full range of legal products on www.halifaxlegalexpress.co.uk includes building work, buying and selling, complaints and disputes, divorce, hips and conveyancing, identity theft and credit improvements, motoring, personal finance, powers of attorney, prenuptials and living together, wills, probate and workplace issues.

The website is for use only in relation to the legal issues in the jurisdiction of England and Wales. All legal firms used by Halifax Legal Solutions are members of The Law Society.